

# **Lufthansa Technik**

## **Working with EASA**

### **Design Organisation Approval**

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Lufthansa Technik

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# DO Background

## Lufthansa Technik (LHT) DO

- Looking back on 50 years of DO
- 600+ DO authorized staff
- 2 „major“ departments (VIP/commercial modifications)  
20+ STC p.a. (VIP Completion, Cabin, Antenna Inst etc.)
- 10+ „minor“ departments (systems and components)  
3000++ minor changes and repairs p.a.

# Regular Co-ordination

- Bi-annual meeting on management level
- Weekly call with focal PCM
- DOA oversight (3 audits p.a)

# DOA Team Leader

- DO oversight
  - good cooperation & well prepared
- Extension of DO privileges
  - timely support
- DOATL workload
  - delayed responses to inquiries

# Focal PCM

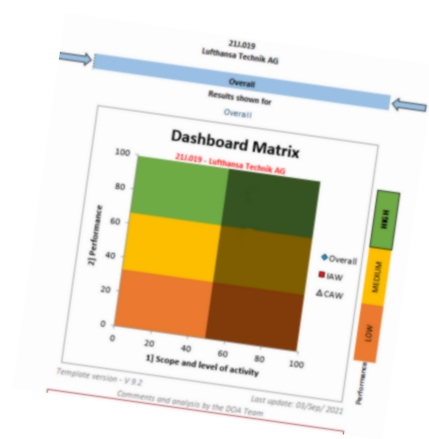
- Coordination on (multi) project level
  - 1st level escalation path
- Weekly call
  - Project level requests
    - Availability of experts
    - Feedback
  - Organizational requests w/o direct DOATL involvement

# General observations

- EASA guidance and opinions
  - Distribution of information/guidance is moving towards FAQs
- Introduction of regulatory changes
  - Information provided becoming more sparse (e.g. Certification Conference 1 day only)
  - Delayed information (e.g. SMS – AMC/GM not yet released)
- EASA resources

# Dashboard Data (*Baseline for LOI*)

- DOA Performance Data vital within LOI process
  - Dashboard data available once a year
  - Divergence of „live“ data available on expert level and dashboard overall/panel performance
  - DO Performance for STC revisions is also included in period under review
  - More transparency required for projects included in performance classification



# Dashboard Data (*cont.*)

- Intermediate requests in accordance with FAQ 104893
  - Option is highly appreciated and implemented
  - Additional workload to DOATL
  - Format of provided data
  - Required to improve DOA processes



# Dashboard Data (*improvement*)

- Dashboard data on project level
  - Direct/“live” access to performance data
  - Timely feedback from experts after completion of project

# Thank you for your attention

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