



European Union Aviation Safety Agency

## FAQ n.116517

### FAQs:

[I plan to provide services \(commercial and other\) with drones 'open' category](#), [Open category, Drones \(UAS\)](#), [Regulations](#)

### Question:

**What is meant by the requirement for Operational procedures?**

### Answer:

The drone operator should develop procedures adapted to the type of operations and to the risks involved. Therefore, **written procedures should not be necessary if the drone operator is also the remote pilot, or employs just one remote pilot. In this case the remote pilot** may use the procedures defined by the manufacturer's manual.

If a drone operator employs more than one remote pilot, the drone operator should:

- (a) develop procedures for drone operations in order to coordinate the activities between its employees; and
- (b) establish and maintain a list of their personnel and their assigned duties.

*Regulatory reference: UAS.OPEN.50 under annex part A 2019/947.*

### Last updated:

14/10/2020

### Link:

<https://www.easa.europa.eu/hr/faq/116517>