COMMENT RESPONSE DOCUMENT (CRD) TO NOTICE OF PROPOSED AMENDMENT (NPA) 2009-02E

for an Agency Opinion on a Commission Regulation establishing the Implementing Rules for cabin crew in commercial air transport operations

and

draft Decision of the Executive Director of the European Aviation Safety Agency on Acceptable Means of Compliance and Guidance Material related to the Implementing Rules for cabin crew in commercial air transport operations

"Implementing Rules for Cabin Crew in Commercial Air Transport Operations"

CRD b.2 - Part-CC

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Draft Opinion Part-Cabin Crew (Part-CC)

Subpart GEN - GENERAL REQUIREMENTS

CC.GEN.001 Competent authority

For the purpose of this Part, the competent authority shall be the authority designated by the Member State where a person applies for the issue of a cabin crew attestation.

CC.GEN.005 Scope

This Part establishes the requirements for the issue of cabin crew attestations and the conditions for their validity and use by cabin crew members in commercial air transport operations.

CC.GEN.015 Application for a cabin crew attestation

An application for a cabin crew attestation shall be made in a form and manner established by the competent authority.

CC.GEN.020 Minimum age

An applicant for a cabin crew attestation shall be at least 18 years of age.

CC.GEN.025 Privileges and conditions

- (a) General: The privileges of holders of a cabin crew attestation are to act as cabin crew member on aircraft engaged in commercial air transport operations.
- (b) Conditions:
 - (1) Holders of a cabin crew attestation may only exercise the privileges granted by their attestation on a particular aircraft type if they comply with this Part and the applicable requirements of Part-MED, as well as with the relevant requirements of Part-OR and Part-CAT for the aircraft to be operated.
 - (2) When exercising those privileges, holders shall make their cabin crew attestation, and the list of aircraft type(s) they are qualified to operate on, available for inspection by a competent authority.

Subpart CCA - Specific requirements for the cabin crew attestation

CC.CCA.100 Issue of the cabin crew attestation

- (a) Cabin crew attestations shall only be issued to applicants after they have successfully completed the examination following completion of the initial training course and of aircraft type-specific training and checking for at least one aircraft type in accordance with this Part.
- (b) Cabin crew attestations shall be issued by:
 - (1) the competent authority, or
 - (2) an organisation approved by the competent authority to issue attestations on its behalf in accordance with this Part and with the procedures established by that competent authority

CC.CCA.105 Validity of the cabin crew attestation

- (a) Cabin crew attestations shall remain valid as long as the holders:
 - (1) comply with this Part and the applicable requirements of Part-MED; and
 - (2) maintain the validity of the privileges granted by their attestation for the aircraft type(s) they are qualified to operate on.
- (b) To maintain the validity of the privileges granted by their attestation for the aircraft type(s) they are qualified to operate on, holders of a cabin crew attestation shall:
 - (1) have exercised within the preceding six months the privileges granted by their attestation for the relevant aircraft type(s); or
 - (2) if they have not carried out flying duties on one of those aircraft type(s), complete the applicable training and checking on that type as specified in Part-OR; or
 - (2) if they have not carried out any flying duties for more than six months, or when the validity of the applicable recurrent training and checking required by Part-OR has expired, complete aircraft type-specific training and checking for each aircraft type as specified in CC.TRA.225, as well as applicable training and checking as specified in Part-OR when relevant.
- (c) All training completed shall be recorded by the holders, or by the operator(s) engaging their services provided that such records are made available upon request of the holders.

CC.CCA.110 Suspension and revocation of the cabin crew attestation

- (a) If holders do not comply with the requirements of this Part, their cabin crew attestation may be suspended or revoked by the competent authority in accordance with AR.CC.215.
- (b) In case of suspension or revocation of their cabin crew attestation by the competent authority, holders shall:
 - (1) be informed in writing of this decision, and of their right of appeal in accordance with national law;
 - (2) not exercise the privileges granted by their cabin crew attestation;
 - (3) inform without undue delay the operator(s) employing their services; and
 - (3) return their attestation in accordance with the applicable procedure established by the competent authority.

Subpart TRA - Training requirements for the cabin crew attestation

CC.TRA.215 Conduct of training courses, examination and checking

- (a) The training courses and the associated examination and checking specified in this Part shall be:
 - (1) conducted according to documented training programmes and syllabi;
 - (2) performed by personnel suitably qualified and experienced; and
 - (3) provided only by organisations approved by the competent authority in accordance with AR.CC.100.
- (b) Approved organisations referred to in (a)(3) shall be either:
 - (1) training organisations; or
 - (2) commercial air transport operators.

CC.TRA.220 Initial training course and examination

- (a) Applicants for a cabin crew attestation shall complete an initial training course to familiarise themselves with the aviation environment and to acquire sufficient general knowledge and basic proficiency required to perform the duties and discharge the responsibilities related to the safety of passengers and flight during operations.
- (b) The programme of the initial training course shall include theoretical and practical training and shall cover at least the following elements:
 - (1) general theoretical knowledge on aviation and aviation regulations covering all elements relevant to duties and responsibilities required from cabin crew;
 - (2) communication;
 - (3) introductory course on human factors (HF) in aviation and crew resource management (CRM) conducted by at least one cabin crew CRM instructor;
 - (4) passenger handling and cabin surveillance;
 - (5) aero-medical aspects and first aid;
 - (6) dangerous goods;
 - (7) security aspects in aviation;
 - (8) fire and smoke training; and
 - (9) survival training on ground and in water.
- (c) Applicants for a cabin crew attestation shall undergo an examination covering all elements of the training programme specified in (b) to demonstrate that they have attained the level of knowledge and proficiency required in (a).

CC.TRA.225 Aircraft type-specific training and checking

In addition to the initial training course, applicants for a cabin crew attestation shall complete for at least one aircraft type:

- (a) a training course covering at least the aircraft type-specific training programme specified in OR.OPS.CC.125 (b); and
- (b) the associated checking covering all training elements of the programme to demonstrate they have attained the required level of knowledge and proficiency.