

FAQs:**Part 21, Supplemental Type Certificates****Question:**

Is the overall DOA performance indicator based on feedback of DOA Teamleader and Product Certification Manager? Panel feedback per panel, or on average?

Answer:

The overall DOA performance takes into account feedback from DOA TLs (surveillance activities), PCMs and experts (projects).

The performance at panel level mainly takes into account feedback from PCMs and experts. Additionally, DOA TLs feedback can also be considered for performance at panel level.

The Agency is currently working on an evolution of the DOA performance system.

Last updated:

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Link:

<https://www.easa.europa.eu/en/faq/104990>