

CHIRP - UK Confidential Reporting Programme for Aviation and Maritime Industries

Confidentiality and Protection of Individuals and Information

ICASS Workshop Cologne
20 October 2015

- In UK there is no legal protection for reporters
 - Legal protection for Whistle-blowers through CAA
- CHIRP has no executive authority
- Confidentiality is paramount for credibility
 - First question to reporter is to establish what has been done already and what are the expectations
 - May inhibit action/investigation
- If appropriate encourage reporter to use company or CAA reporting process
- Next step is to disidentify the report so that the reporter's identity is removed and if possible disguise the location and identity of the operator

Reporting Process



FEEDBACK

- Feedback is crucial for maintaining profile of programme with the reporting population
 - Can be inhibited by maintaining confidentiality of the operator but essential for cooperative relationship: CHIRP aims to be part of the EASA – NAA – Industry team
- Feedback:
 - By letter to the reporter
 - Then delete name and contact details of reporter
 - Quarterly newsletter by e-mail to all licence holders and hardcopy to cabin crew
 - By smartphone and tablet App (IOS & Android)

Use of Information

- CHIRP database
 - Data available for research

3 Key Target Audiences

- Reporting Population
 - Education by FEEDBACK newsletter
- Industry
 - Periodic reports to Accountable Managers
 - Briefings to industry groups
- Regulator
 - Identify pop up issues and emerging trends.
 - Periodic reports contribute to intelligence picture
 - Download data into CAA ECCAIRS database

www.chirp.co.uk