



European Union Aviation Safety Agency

## FAQ n.115326

### FAQs:

What I need to care about: “At all times”, Passenger Health Safety - COVID-19, Passengers

### Question:

**What information is available for passengers regarding preventive measures?**

### Answer:

Airlines and airport operators, individually or via their representative bodies, should provide health promotional materials in advance as well as on board the aircraft, explaining all the risk mitigation measures put in place, such as the wearing of medical face masks, hygiene measures, reduced service, air filtration, ventilation and exchange, to reassure passengers and increase their adherence to the implemented measures.

Preventive measures are updated on a frequent basis, in line with the development of the pandemic. Make sure you check with the relevant airlines, airports and national authorities right before you start your travel.

Please consult the European Commission's [Travel during the coronavirus pandemic](#) page for more information.

### Last updated:

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### Link:

<https://www.easa.europa.eu/bg/faq/115326>