

FAQs: Passengers general, Passengers

Question:

Wearing headphones and earplugs in the aircraft

Answer:

Passengers often use headphones, connected to their laptops, mobile phones, tablets, etc., to watch movies or to listen to music, or they use headphones/earplugs to eliminate the surrounding noise. Whilst this may provide you – the passenger - with some comfort, it may affect your safety, especially when worn during taxiing, take-off and landing.

Wearing headphones or earplugs lowers your awareness of the surrounding conditions, resulting in more time needed to adapt to the ongoing situation. Your ability to hear announcements made by cabin crew or pilots is reduced. These announcements may contain safety instructions related to the flight, or commands in case of a sudden emergency.

Headphones used for an in-flight entertainment system (either provided by the airline or brought on board by you) may have cords, which are to be plugged-in on the seat or around the video screen on the seatback in front of you. Headphones with cords used during taxiing, take-off and landing create an obstruction for you and for passengers seated next to you and prevent you from moving quickly in case of an evacuation.

Pay attention to the safety demonstration and follow the instructions by your crew members.

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Link: https://www.easa.europa.eu/bg/faq/111043