Acceptable Means of Compliance and Guidance Material to Part ATCO, Part ATCO.AR & Part ATCO.OR

FOR INFORMATION PURPOSES ONLY

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DRAFT COVER REGULATION

GM1 Article 2(4) Subject matter and scope ASSESSMENT

For the purpose of ensuring that all organisations referred to in Article 2(2) comply with the technical requirements and administrative procedures of Article 2(4), air navigation service providers providing training to air traffic controllers according to Annex I, Part ATCO, Subpart D, are subject to the requirements applicable to air traffic controller training organisations set out in this Regulation and are subject to certification in accordance with Regulation (EC) No 216/2008 and this Regulation.

AMC1 Article 4(1) Definitions

ABNORMAL SITUATION

Abnormal situations may include:

- (a) circumstances arising from human error or violation of rules affecting the quality of service provided;
- (b) serious weather or volcanic perturbations; and
- (c) technical system failures or malfunctions.

GM1 Article 4(6) Definitions

ASSESSMENT

Formative evaluation of practical skills during training should not be considered as an assessment.

ANNEX I AMC AND GM TO PART ATCO REQUIREMENTS FOR THE LICENSING OF AIR TRAFFIC CONTROLLERS

SUBPART A – GENERAL REQUIREMENTS

GM1 ATCO.A.010(a) Exchange of licences

INTENTION TO EXERCISE THE PRIVILEGES OF THE LICENCE IN A DIFFERENT MEMBER STATE

- (a) Licences should only be exchanged in case there is certainty that the licence holder is going to exercise the privileges of the licence in a different Member State other than that in which the licence was issued.
- (b) For this purpose, and with the intention to prevent unnecessary administrative burden, the competent authorities may require the licence holder, together with the application of exchange, to prove that he/she is going to receive unit training by an approved training organisation that truly permits him/her to exercise the privileges of the licence in that Member State.

GM1 ATCO.A.015(b) Exercise of the privileges of licences and provisional inability

GROUNDS FOR PROVISIONAL INABILITY

Examples of grounds for doubting the ability to safely exercise the privileges of the licence may be that the licence holder is:

- (a) under the influence of psychoactive substances;
- (b) unfit to perform the duties due to injury, fatigue, sickness, stress, including critical incident stress or other similar causes;
- (c) not meeting all competence-related requirements set out in the unit competence scheme.

GM1 ATCO.A.015(d) Exercise of the privileges of licences and provisional inability

In case of doubt about the medical condition of the air traffic controller the provisions of ATCO.MED.A.020 (further detailed under AMC1 ATCO.MED.A.020) apply.

GM1 ATCO.A.015(e) Exercise of the privileges of licences and provisional inability

The procedures developed and implemented to enable licence holders declaring provisional inability to exercise the privileges of their licence, to manage the cases of provisional inability cases and to inform the competent authority should include, but are not limited to:

- (a) the processes to declare and terminate provisional inability;
- (b) indicative list of cases when the competent authority shall be informed of the declaration or termination of the provisional inability;
- (c) the processes to inform the competent authority.

SUBPART B – LICENCES, RATINGS AND ENDORSEMENTS

GM1 ATCO.B.001(b) Student air traffic controller licence MATURITY OF AIR TRAFFIC CONTROLLERS

Persons who wish to undertake air traffic controller training at a training organisation satisfying the requirements laid down in Annex III (Part ATCO.OR) should be educationally, physically and mentally sufficiently mature. In order to assess their ability to complete air traffic controller training, training organisations may conduct aptitude assessments and/or set out educational or similar requirements which could serve as a prerequisite for commencing air traffic controller training.

AMC1 ATCO.B.001(d) Student air traffic controller licence

ASSESSMENT OF PREVIOUS COMPETENCE

When establishing previous competence in a rating the assessment should be based on the requirements set out in Part ATCO, Subpart D, Section 2.

AMC1 ATCO.B.010(b) Air traffic controller ratings

ASSESSMENT OF PREVIOUS COMPETENCE

When establishing previous competence in a rating the assessment should be based on the requirements set out in Part ATCO, Subpart D, Section 2.

GM1 ATCO.B.015(a)(3) Air traffic controller rating endorsements

TOWER CONTROL ENDORSEMENT PRIVILEGES

Where aerodrome control is provided from one operational position it shall be indicated in the ATC licence by the issue of a Tower Control (TWR) endorsement to the Aerodrome Control Instrument rating. Aerodrome control may be one operational position or it may be divided between two operational positions, Ground Movement Control (GMC) and Air Control (AIR). Consequently, the TWR endorsement entitles the holder of that rating endorsement to either provide aerodrome control from one working position or to provide Air Control or Ground Movement Control separately.

GM1 ATCO.B.020(d) Unit endorsements

ADDITIONAL REQUIREMENTS FOR AIR TRAFFIC CONTROLLERS PROVIDING SERVICES TO AIRCRAFT CARRYING OUT FLIGHT TESTS

The performance objectives for air traffic controllers providing air traffic control services to aircraft carrying out flight tests should ensure that applicants manage the workload and provide air traffic services and implement specific ATC procedures to aircraft carrying out flight tests within a defined aerodrome, approach control and/or area control area of responsibility.

GM2 ATCO.B.020(d) Unit endorsements

ADDITIONAL TRAINING REQUIREMENTS FOR AIR TRAFFIC CONTROLLERS PROVIDING SERVICES TO AIRCRAFT CARRYING OUT FLIGHT TESTS

Unit endorsement courses for air traffic controllers providing air traffic control services to aircraft carrying out flight tests may include the following subjects, subject objectives, topics and subtopics:

Subject 1: INTRODUCTION TO THE COURSE

The subject objective is:

Learners shall know and understand the training programme that they will follow and learn how to obtain the appropriate information.

TOPIC INTRO 1 COURSE MANAGEMENT

Subtopic INTRO 1.1 -Course introduction Subtopic INTRO 1.2 -Course administration Subtopic INTRO 1.3 — Study material and training documentation

TOPIC INTRO 2 INTRODUCTION TO THE ATC TRAINING COURSE

Subtopic INTR 2.1 — Course content and organisation Subtopic INTR 2.2 — Training ethos Subtopic INTR 2.3 — Assessment process

Subject 2: SCOPE OF FLIGHT TESTING

The subject objective is:

Learners shall understand the purpose of flight testing and integrate airworthiness issues in the provision of flight tests ATS.

TOPIC FT 1 AIRWORTHINESS REQUIREMENTS

Subtopic FT 1.1 -Airworthiness codes Subtopic FT 1.2 -Flight test guide for CS aircrafts Subtopic FT 1.3 -Prototypes and concept aircrafts

TOPIC FT 2 TEST AND ACCEPTANCE TRAFFIC ASPECTS

Subtopic FT 2.1 — Performance flight testing methods

Subtopic FT 2.2 — Handling qualities testing methods

Subtopic FT 2.3 — Systems, CNS and on-board safety systems testing methods

Subject 3: REGULATIONS AND EXEMPTIONS

The subject objective is:

Learners shall know, understand and apply the rules of the air and ATM regulations, and the principles of exemptions regarding the needs of flight test, and also take into account licensing and competence principles.

TOPIC REG 1 ATC LICENCING/CERTIFICATE OF COMPETENCE

Subtopic REG 1.1 — Privileges and conditions

TOPIC REG 2 EXEMPTIONS REGARDING ATM REGULATIONS

Subtopic REG 2.1 — ICAO annexes and rules of the air Subtopic REG 2.2 — ATM regulations regarding airspace Subtopic REG 2.3 — Airworthiness

Subtopic REG 2.4 — Flight test exemptions

Subject 4: AIRCRAFT ENVIRONMENT

The subject objective is:

Learners shall know the theory of flight, aircraft subsystems and integrate aircraft performances, limitations and handling qualities in the provision of flight tests ATS.

TOPIC ACFT 1 AIRCRAFT FLIGHT DYNAMICS

Subtopic ACFT 1.1 -Aircraft control and movement

Subtopic ACFT 1.2 — Performance testing

Subtopic ACFT 1.3 — Handling qualities

Subtopic ACFT 1.4 — Aero-elastic/Flutter stability

Subtopic ACFT 1.5 — Flight envelope

Subtopic ACFT 1.6 — Helicopter specific dynamics

TOPIC ACFT 2 AIRCRAFT ENGINES

Subtopic ACFT 2.1 — The piston engine Subtopic ACFT 2.2 — The turboshaft engine Subtopic ACFT 2.3 — Jet and turbofan

TOPIC ACFT 3 AIRCRAFT SYSTEMS

Subtopic ACFT 3.1 — Flight control systems Subtopic ACFT 3.2 — Safety systems Subtopic ACFT 3.3 — Communication and navigation systems

Subject 5: FLIGHT TESTING AIR TRAFFIC MANAGEMENT

The subject objective is:

Learners shall manage air traffic in complete safety, with methods to ensure a satisfactory rate of success regarding flight testing.

TOPIC FTATM 1 AIR TRAFFIC SERVICES AND AIRSPACE MANAGEMENT

Subtopic FTATM 1.1 - Air traffic control (ATC) service

Subtopic FTATM 1.2 — Flight information service (FIS) Subtopic FTATM 1.3 — Alerting service **TOPIC FTATM 2 EXEMPTIONS DUE TO TESTING DEMONSTRATIONS** Subtopic FTATM 2.1 — Demonstration of compliance with airworthiness regulations Subtopic FTATM 2.2 — Flight test for evaluation of an aircraft Subtopic FTATM 2.3 — Flight test for evaluation of an aircraft subsystem TOPIC FTATM 3 FLIGHT TEST METHODS IN AERODROME CONTROL AREA Subtopic FTATM 3.1 — Velocity of minimum control on ground Subtopic FTATM 3.2 — Velocity of minimum unstick Subtopic FTATM 3.3 — Lapse rate take-off Subtopic FTATM 3.4 — Rejected take-off Subtopic FTATM 3.5 — Tower fly-by method Subtopic FTATM 3.6 — Hover manoeuver methods Subtopic FTATM 3.7 — Landing performances testing methods Subtopic FTATM 3.8 — Other flight testing manoeuvres TOPIC FTATM 4 FLIGHT TEST METHODS IN APPROACH CONTROL AREA AND IN AREA CONTROL Subtopic FTATM 4.1 — Velocity of minimum control in the air/Stalls Subtopic FTATM 4.2 — Tuning of flight controls protections Subtopic FTATM 4.3 — Autopilot tuning Subtopic FTATM 4.4 — Wind milling/RAM air turbine/Engine relights Subtopic FTATM 4.5 — Trailing pitot static method Subtopic FTATM 4.6 — Lateral and longitudinal stability flights

Subtopic FTATM 4.7 — Flight in specific meteorological conditions

Subtopic FTATM 4.8 — Supersonic flights

Subtopic FTATM 4.9 — Other flight testing various manoeuvres

Subject 6: HUMAN FACTORS

The subject objective is:

Learners shall recognise the necessity to constantly consider the specific human factors influence on tests activity management.

TOPIC HUM 1 CUSTOMERS RELATIONS AND ORGANISATION

Subtopic HUM 1.1 - Stress Subtopic HUM 1.2 - Responsible behaviour Subtopic HUM 1.3 - Violation of rules

TOPIC HUM 2 FLIGHT TEST WORKING METHODS

Subtopic HUM 2.1 — Collaborative work within the same area of responsibility Subtopic HUM 2.2 — Collaborative work between different areas of responsibility Subtopic HUM 2.3 — FT-ATCO/CREW cooperation Subtopic HUM 2.4 — Communication

TOPIC HUM 3 FLIGHT TEST SAFETY CONSOLIDATION

Subtopic HUM 3.1 — Safety risk assessment Subtopic HUM 3.2 — Experience feedback Subtopic HUM 3.3 — Unusual/Degraded/Emergency situations Subtopic HUM 3.4 — Safety Investigation Branch

Subject 7: METEOROLOGY

The subject objective is:

Learners shall acquire, decode and make proper use of meteorological information relevant to the airworthiness issues and the safe provision of flight tests ATS.

TOPIC MTO 1 METEOROLOGICAL AND AIRWORTHINESS CONCERNS

Subtopic MTO 1.1 — Airworthiness meteorological requirements Subtopic MTO 1.2 — Demonstrator flights carrying specific test equipment Subtopic MTO 1.3 — Phases with specific weather conditions (icing, wind, volcano, etc.)

AMC1 ATCO.B.020(e) Unit endorsements

VALIDITY OF THE UNIT ENDORSEMENT

When establishing the validity of a unit endorsement, unit standards of performance and seasonal variations should be taken into account.

Appropriate means should be in place to monitor the competence of the air traffic controllers. The means should be proportionate to the validity time.

If the proposed validity time of the unit endorsement exceeds 12 months additional means should be in place to monitor and ensure the continuous competence of the air traffic controllers.

If the ATC unit is proposing to increase the validity time of the unit endorsement a safety assessment should be conducted. The safety assessment may cover several units.

AMC1 ATCO.B.020(g)(3) Unit endorsements

PRACTICAL SKILLS ASSESSMENT FOR REVALIDATION OF THE UNIT ENDORSEMENT

- (a) If the assessment of practical skills is taking the form of a dedicated assessment consisting of a single assessment or a series of assessments, the last assessment declaring the licence holder competent should take place within the 3-month period immediately preceding the unit endorsement expiry date.
- (b) If the assessment of practical skills is taking the form of a continuous assessment by which the air traffic controller's competence is assessed along a defined period of time, the formal conclusion on declaring the licence holder competent should take place within the 3-month period immediately preceding the unit endorsement expiry date.

GM1 ATCO.B.020(i) Unit endorsements

COMMENCEMENT OF UNIT ENDORSEMENT VALIDITY IN CASE OF EARLY REVALIDATION

For the purpose of establishing the validity period of the unit endorsement in case of early revalidation, the date of the assessment should be:

- (a) the last assessment declaring the licence holder competent in case of a dedicated assessment; and
- (b) the date of the formal conclusion of declaring the licence holder competent in case of continuous assessment.

GM1 ATCO.B.025(a)(3) Unit competence scheme

MINIMUM NUMBER OF HOURS

The minimum number of hours should be defined for each unit endorsement and it should be identical for each unit endorsement holder within the same unit.

AMC1 ATCO.B.025(a)(5);(6) Unit competence scheme

PROCESSES FOR ASSESSING COMPETENCE AND EXAMINING THEORETICAL KNOWLEGDE AND UNDERSTANDING

- (a) The practical performance and skills should be assessed in live traffic situations.
- (b) Theoretical competence should be examined to ascertain the knowledge and understanding of air traffic controllers.
- (c) Subjects taught during refresher training such as standard practices and procedures, abnormal and emergency situations and human factors should be assessed on STD or in other simulated environments and/or examined.

GM1 ATCO.B.025(a)(5) Unit competence scheme ASSESSMENTS

- (a) Assessments may have one or more components.
- (b) One component should be the assessment of practical skills; other components may be oral and/or written examinations.
- (c) Practical skills assessments should be conducted as continuous assessment or dedicated practical assessment(s).
- (d) Continuous assessment

Continuous assessment should be achieved by the competence assessor assessing, during normal operational duties, the operational performance compared to the standard of the air traffic control service expected.

Where the assessor has not been able to adequately assess the air traffic controller by continuous assessment, he/she should not certify the air traffic controller's competence until a dedicated practical assessment has been conducted.

(e) Dedicated practical assessment

A dedicated practical assessment may consist of a single assessment or a series of assessments.

To conduct a dedicated practical assessment the assessor(s) should sit with the air traffic controller with the purpose of assessing, under normal operational conditions, the operational performance compared to the standard of the air traffic control service expected.

The air traffic controller concerned should be advised that a dedicated practical assessment is to be conducted and be briefed on the conduct of the assessment.

For those situations where an applicant's performance cannot be observed at the time of the assessment (e.g. low visibility operations, snow clearing, military activity, etc.), the assessment may be supplemented by synthetic training device sessions and/or an oral examination.

- (f) The performance objectives' topics to be assessed should be determined in detail by the air navigation service provider. Examples of performance objectives' topics are as follows:
 - application of unit regulations and procedures (e.g. minimum separation standards, letters of agreement, AIP);
 - traffic analysis and planning;
 - priority setting;
 - communication, including phraseology;
 - capacity and expedition;
 - accuracy;
 - initiative, adaptability and decision making;
 - air traffic control techniques;
 - teamwork and other human factors skills;
 - the level of risk associated with the tasks performed (e.g. attitudes to risk).
- (g) Procedures when failing

Notwithstanding ATCO.B.025(a)(10), when an air traffic controller fails in one of the components of the assessment he/she should not be allowed to exercise the privilege of this unit endorsement and provisional inability in accordance with ATCO.A.015(b) may be declared until a successful competence assessment has been performed. Resitting the full competence assessment or the failed part only may be required.

(h) Record keeping

The results of all assessments, including those of the continuous assessment, and examinations should be documented and stored confidentially, accessible to the assessor and the person being assessed.

GM2 ATCO.B.025(a)(5) Unit competence scheme

ASSESSMENTS

Assessments should be adapted to the validity time of the unit endorsement of the ATC unit.

The assessment of air traffic controllers at ATC units with seasonal variations should reflect the higher volume and complexity situations.

GM3 ATCO.B.025(a)(5) Unit competence scheme

ASSESSMENTS OF REFRESHER TRAINING SUBJECTS

- (a) Assessments should be conducted primarily on a synthetic training device or offline environments.
- (b) Assessments should be conducted by appropriately qualified personnel having:
 - (1) detailed knowledge of the training objectives; and
 - (2) detailed knowledge of the subjects, topics and subtopics being examined or assessed.

GM1 ATCO.B.025(a)(6) Unit competence scheme

ORAL EXAMINATIONS

Oral examinations should be used to test understanding of applicable techniques and the rules governing them, particularly of unit and national air traffic control procedures. Scenario-type questioning allows the assessor to gather additional evidence of how an air traffic controller would react in circumstances that are not observable but are nevertheless considered important to the overall operation at that ATC unit.

The oral examination should give a clear indication that the air traffic controller knows not only what he/she should be doing, but why he/she should be doing it. The oral examination requires considerable skills and it should be undertaken in a way to ensure consistency between individual assessors.

GM1 ATCO.B.025(a)(9) Unit competence scheme

EXAMINATIONS AND ASSESSMENTS DURING CONVERSION TRAINING

- (a) Assessments should be conducted primarily on a synthetic training device or offline environments.
- (b) Examinations and assessments should be conducted by appropriately qualified personnel having:
 - (1) detailed knowledge of the training objectives; and
 - (2) detailed knowledge of the subjects, topics and subtopics being examined or assessed.

AMC1 ATCO.B.040 Assessment of language proficiency

GENERAL

- (a) The language proficiency assessment should be designed to reflect the tasks undertaken by air traffic controllers but with specific focus on language rather than operational procedures and knowledge.
- (b) The assessment should determine the applicant's ability to communicate effectively using visual and non-visual communication in both routine and non-routine situations.

AMC2 ATCO.B.040 Assessment of language proficiency ASSESSMENT

- (a) The assessment should comprise the following three elements:
 - (1) listening assessment of comprehension;
 - (2) speaking assessment of pronunciation, fluency, structure and vocabulary;
 - (3) interaction.
- (b) The switch between phraseology and plain language should be assessed for listening and speaking proficiency.
- (c) When the assessment is not conducted in a face-to-face situation, it should use appropriate technologies for the assessment of the applicant's abilities in listening and speaking, and for enabling interactions.

AMC3 ATCO.B.040 Assessment of language proficiency

ASSESSORS FOR LANGUAGE PROFICIENCY

- (a) Persons responsible for language proficiency assessment should be suitably trained and qualified.
- (b) Language proficiency assessors should undergo regular refresher training.
- (c) Language proficiency assessors should not conduct language proficiency assessments whenever their objectivity may be affected.

AMC4 ATCO.B.040 Assessment of language proficiency

CRITERIA FOR THE ACCEPTABILITY OF LANGUAGE ASSESSMENT BODIES

- (a) A language assessment body should provide clear information about its organisation and its relationships with other organisations.
- (b) If a language assessment body is also an air traffic controller training organisation, there should be a clear and documented separation between the two activities.
- (c) The language assessment body should employ a sufficient number of qualified interlocutors and assessors to administer the required tests.
- (d) The assessment documentation should include at least the following:
 - assessment objectives;
 - (2) assessment layout, timescale, technologies used, assessment samples, voice samples;
 - (3) assessment criteria and standards (at least for the operational, extended and expert levels of the rating scale in Appendix 2 to this Regulation);
 - (4) documentation demonstrating the assessment validity, relevance and reliability for the operational and extended levels;
 - (5) documentation demonstrating the assessment validity, relevance and reliability for the expert level;
 - (6) procedures to ensure that language assessments are standardised within the language assessment body and in the ATC community;
 - (7) assessment procedures and responsibilities:
 - preparation of individual assessment;
 - administration: location(s), identity check and invigilation, assessment discipline, confidentiality/security;
 - reporting and documentation provided to the competent authority and/or to the applicant, including sample certificate;
 - retention of documents and records.

(e) The assessment documentation and records should be kept for a period of time determined by the competent authority and made available to the competent authority upon request.

GM1 ATCO.B.040 Assessment of language proficiency

ASSESSORS FOR LANGUAGE PROFICIENCY

- (a) Persons responsible for language proficiency assessment should be either aviation specialists (e.g. current or former air traffic controllers), or language specialists with additional aviation-related training. The preferred approach for an assessment would be to form a team consisting of an operational expert and a language expert.
- (b) Language proficiency assessors should be trained in the requirements specific to the language proficiency assessment, and assessment and interlocution techniques.

GM2 ATCO.B.040 Assessment of language proficiency

Further information can be found in the 'Manual on the Implementation of ICAO Language Proficiency Requirements' (ICAO Doc 9835) and the Language Testing Criteria for Global Harmonization (ICAO Cir 318 AN/180).

AMC1 ATCO.B.045 Language training

- (a) Language training should contain communication in a job-related context particularly to handle abnormal and emergency situations and conduct non-routine coordination with colleagues, crews and technical staff.
- (b) Emphasis should be placed on listening comprehension, speaking interaction and vocabulary building.

GM1 ATCO.B.045 Language training

While it is true that many licence holders regularly have prolonged and extensive opportunities to practise — and so to maintain — their language proficiency, it is also true that a purely routine use of the language through phraseology, standard procedures and limited social contact only maintains a restricted core usage of the language which might be quite inadequate for managing unexpected and abnormal situations.

Research shows that language proficiency erosion (language attrition) occurs rapidly over time; the lower the initial level the faster the rate of erosion, unless systematic strategies and a high degree of motivation counter this trend.

It is very well documented that one's language and communicative proficiency, even in one's native language, deteriorates sharply under stress.

GM2 ATCO.B.045 Language training

Training for language proficiency skills may be delegated to language training organisations.

SUBPART C - REQUIREMENTS FOR INSTRUCTORS AND ASSESSORS

SECTION 1 INSTRUCTORS

GM1 ATCO.C.001(b)(1) Theoretical instructors QUALIFICATION OF THEORETICAL INSTRUCTORS

Professional qualification appropriate to the subject should ensure sufficient level of current knowledge, which is relevant to the subject and its application in air traffic control.

AMC1 ATCO.C.001(b)(2) Theoretical instructors

INSTRUCTIONAL SKILLS FOR THEORETICAL INSTRUCTORS

A satisfactory demonstration of instructional skills for theoretical instructors should establish competence at least in the following areas:

- (a) lesson objectives are defined and communicated;
- (b) subject questions are fully answered;
- (c) visual aids are used appropriately;
- (d) language is unambiguous;
- (e) the lesson is correctly summarised;
- (f) lesson objectives are fulfilled.

GM1 ATCO.C.010(c) On-the-job training instructor (OJTI) privileges RATING EXPERIENCE EXEMPTION FOR OJTI

Cases giving grounds for exemption from the required experience regarding the rating for OJTI may be:

- increased intake of student air traffic controllers into unit training and a concurrent shortage of OJTIs;
- low intensity with low complexity traffic in the unit where the on-the-job instruction is provided.

GM2 ATCO.C.010(c) On-the-job training instructor (OJTI) privileges RATING EXPERIENCE EXEMPTION FOR OJTI

When requested by the training organisation competent authorities should take into account in their assessment the consolidation of complex knowledge and skills, often seasonally dependent, when considering the justification of the training organisation.

GM1 ATCO.C.015(b) On-the-job training instructor (OJTI) privileges LICENCE EXPERIENCE EXEMPTION FOR OJTI

Ground for exemption from the required experience with regard to the licence for OJTI may be low intensity and low complexity traffic in the unit where the on-thejob instruction is provided.

GM2 ATCO.C.015(b) On-the-job training instructor (OJTI) privileges LICENCE EXPERIENCE EXEMPTION FOR OJTI

When requested by the training organisation competent authorities should take into account in their assessment the consolidation of complex knowledge and skills, often seasonally dependent, when considering the justification of the training organisation.

GM1 ATCO.C.020(b) Validity of on-the-job training instructor endorsement

REVALIDATION

Successful completion of the refresher training in practical instructional skills may be verified by several means, for example by:

- (a) dedicated or continuous assessment;
- (b) peer assessment; or
- (c) demonstration of the practical instructional skills.

The verification should be undertaken following the completion of the refresher training.

AMC1 ATCO.C.025(a) Temporary OJTI authorisation SAFETY ANALYSIS

The safety analysis should specify the reasons for which the relevant unit endorsement requirement provided for in ATCO.C.010(b)(2) cannot be met and how the equivalent level of safety will be ensured by other means.

GM1 ATCO.C.025(a) Temporary OJTI authorisation

EXCEPTIONAL SITUATIONS

Exceptional situations for which it may be considered not to be possible to comply with ATCO.C.010(b)(2) for the purpose of the valid unit endorsement experience, and therefore a temporary OJTI authorisation may be granted, are the following:

- (a) establishment of a new ATC unit or new sector for the air navigation service provider;
- (b) takeover of existing service by a new air navigation service provider;
- (c) new rating or rating endorsement put into operation at an ATC unit;
- (d) reopening of a seasonal and/or temporary ATC unit.

GM1 ATCO.C.030(a)(1) Synthetic training device instructor (STDI) privileges

SUBJECTS OF PRACTICAL NATURE

Subjects with objectives at taxonomy level 3 or higher, related to Air Traffic Management Basic (ATMB), are considered of practical nature during initial training.

GM1 ATCO.C.040(b) Validity of synthetic training device instructor endorsement

REVALIDATION

- (a) Successful completion of the refresher training in practical instructional skills and current operational practices may be verified by several means, for example by:
 - (1) dedicated or continuous assessment;
 - (2) peer assessment; or
 - (3) demonstration of practical instructional skills.
- (b) Current operational practices may be refreshed by transitional and pre-OJT training.
- (c) The verification should be undertaken following the completion of the refresher training.

SECTION 2 ASSESSORS

GM1 ATCO.C.050 Vested interests

INDEPENDENCE OF THE TRAINING PROCESS

In small ATC units the air navigation service provider may not be in the position to nominate an assessor holding the relevant unit endorsement with the desired independence from the training process. In order to ascertain the desired independence, temporary authorisation may be granted to holders of an assessor endorsement from another unit, provided that their familiarity with the current operational practices and procedures of that unit is ensured.

GM1 ATCO.C.060(b) Validity of assessor endorsement REVALIDATION

- (a) Successful completion of the refresher training in assessment skills and current operational practices may be verified by several means, for example by:
 - (1) dedicated or continuous assessment;
 - (2) peer assessment; or
 - (3) demonstration of the practical instructional skills.
- (b) Current operational practices may be refreshed by transitional and pre-OJT training.
- (c) The verification should be undertaken following the completion of the refresher training.

AMC1 ATCO.C.065(a) Temporary assessor authorisation

SAFETY ANALYSIS

The safety analysis should specify the reasons for which the relevant unit endorsement requirement provided for in ATCO.C.045(d)(1) cannot be met and how the equivalent level of safety will be ensured by other means.

For reasons of recurrent nature leading to the issue of a temporary assessor endorsement the safety analysis performed could encompass the recurrent nature of the exceptional situation and/or the recurrent needs to ensure the independence of the assessments from the training process and provide a basis for the issue of multiple temporary authorisations based on the same reason.

GM1 ATCO.C.065(b) Temporary assessor authorisation

EXCEPTIONAL SITUATIONS

Exceptional situations for which it may be considered not to be possible to comply with ATCO.C.045(d)(1) for the purpose of the valid unit endorsement experience, and therefore a temporary assessor authorisation may be granted, are the following:

- (a) establishment of a new ATC unit or new sector for the air navigation service provider;
- (b) takeover of existing service by a new air navigation service provider;
- (c) new rating or rating endorsement put into operation at an ATC unit;
- (d) reopening of a seasonal and/or temporary ATC unit.

SUBPART D — AIR TRAFFIC CONTROLLER TRAINING

SECTION 1 GENERAL REQUIREMENTS

AMC1 ATCO.D.005(a)(2) Types of air traffic controller training UNIT TRAINING

Unit training should be undertaken by holders of student air traffic controllers licence or holders of air traffic controllers licence, as appropriate, for:

- (a) the issue of an air traffic controller licence with a unit endorsement;
- (b) the addition of a unit endorsement in an air traffic controller licence;
- (c) the validation of a rating and rating endorsement, if applicable, in an existing licence;
- (d) the addition of rating endorsement in an existing licence;

(e) the renewal of an expired, suspended or revoked unit endorsement, where applicable.

GM1 ATCO.D.005(a)(2)(ii) Types of air traffic controller training **ON-THE-JOB TRAINING**

- On-the-job training may be supplemented for pedagogical reasons by (a) theoretical instructions and computer-based training, part-task trainers or any type of simulators aiming at increasing knowledge, understanding and application of local procedures.
- Hours accumulated using these training tools and methods during this (b) phase cannot be counted towards the minimum duration of on-the-job training.

SECTION 2 INITIAL TRAINING REQUIREMENTS

GM1 ATCO.D.010 Composition of initial training GENERAL

- (a) Initial training consists of basic training which is common to all applicants and rating training of which there are six different rating syllabi.
- Rating training may be commenced before the completion of the basic (b) training.
- If an applicant already holds a student air traffic controller licence or an air (c) traffic controller licence, and there is a requirement for training to achieve an additional rating (and, if relevant, rating endorsement), the applicant should not repeat the basic training objectives; however, there is a requirement to achieve the objectives contained within the relevant rating training plus any additional objectives specific to the local or national environment.

GM1 ATCO.D.020(d) Basic and rating training courses

CERTIFICATE OF COMPLETION OF INITIAL TRAINING

The certificate of completion may take any form and title and may cover multiple candidates.

AMC1 ATCO.D.040 Rating training performance objectives

Training organisations should define the detailed performance objectives for each rating training course, as well as the training scenario.

GM1 ATCO.D.040 Rating training performance objectives

A list of performance objectives tasks can be found in EUROCONTROL's document 'ATCO Rating Training Performance Objectives', Edition 1.0, dated 14.12.2010.

SECTION 3 UNIT TRAINING REQUIREMENTS

GM1 ATCO.D.045(a) Composition of unit training

If an applicant undertakes unit endorsement training, and there is a requirement for training to achieve an additional unit endorsement, the applicant should not repeat the training objectives covered in the first unit endorsement training; however, there is a requirement to achieve the objectives contained within the relevant unit endorsement course(s).

AMC1 ATCO.D.045(c)(3) Composition of unit training

ABNORMAL AND EMERGENCY SITUATIONS

- (a) Proportionate to the risk, the training for all identified abnormal and emergency situations should primarily take place on synthetic training devices.
- (b) If the pre-OJT phase is not provided, the abnormal and emergency situation training should be scenario-based and as realistic as possible while maintaining operational safety.
- (c) Checklists for abnormal and emergency situations used in operations should be made available to the applicant.

GM1 to ATCO.D.045(c)(3) Composition of unit training

ABNORMAL AND EMERGENCY SITUATIONS

Where a low risk of the ATC service provided has been identified, training in abnormal and emergency situations may take place by means other than synthetic training devices.

AMC1 ATCO.D.045(c)(4) Composition of unit training

HUMAN FACTORS

(a) HUMAN FACTORS TOPICS

Training organisations should train the applicant during OJT in team resource management, fatigue management and stress management.

- (b) TEAM RESOURCE MANAGEMENT
 - (1) Training organisations should develop performance objectives for team resource management training.
 - (2) The team resource management training may also make use of synthetic training devices.
- (c) FATIGUE MANAGEMENT AND STRESS MANAGEMENT

Training organisations should develop training objectives for fatigue management and stress management training.

GM1 ATCO.D.055 Unit training plan

The provisions of ATCO.OR.B.010 are also relevant.

GM2 ATCO.D.055 Unit training plan

Guidance for the development of unit training plans can be found in EUROCONTROL's documents 'Guidelines for the Development of Unit Training Plans', Edition number 1.0 dated 31/08/2005 and 'Annex to the Guidelines for the Development of Unit Training Plans: Examples of UTP', Edition 2.0 dated 10.06.2010.

GM1 ATCO.D.055(b)(5) Unit training plan

TRAINING METHODS

The training organisations should consider a variety of methods when conducting training leading to a unit endorsement. Although this list is not exhaustive, such methods could be:

- on-the-job,
- lecture,
- lesson/demonstration,
- case study,

- computer-based practical exercise,
- exercise,
- facilitation,
- group work,
- hands-on,
- interactive training,
- supervised practices,
- part-task practice,
- individual simulation,
- team simulation,
- group simulation,
- briefing/debriefing,
- structured briefing,
- structured debriefing,
- virtual classroom,
- role play,
- skill acquisition,
- self-study,
- self-test.

AMC1 ATCO.D.055(b)(6) Unit training plan

DURATION OF UNIT ENDORSEMENT COURSES

- (a) The practical training as part of the unit endorsement course should be at least of the duration specified in Annex 1 to the Chicago Convention, Section 4.5.2.2.1(b).
- (b) The ratings named in Annex 1 to the Chicago Convention, Section 4.5.2.2.1(b), should read in the context of this Regulation:
 - (1) aerodrome control rating: ADV and ADI ratings;
 - (2) approach control procedural rating: APP rating;
 - (3) approach control surveillance rating: APS rating;
 - (4) area control procedural rating: ACP rating;
 - (5) area control surveillance rating: ACS rating.
- (c) The rating approach precision radar control rating in Annex 1 to the Chicago Convention, Section 4.5.2.2.1(b), should read in the context of this Regulation as APS-PAR rating endorsement according to ATCO.B.015.

AMC1 ATCO.D.055(b)(14) Unit training plan

ABNORMAL AND EMERGENCY SITUATIONS

- (a) For identified abnormal and emergency situations the training organisation should establish desirable behaviours and associate them with established procedures.
- (b) Desirable behaviours of the applicants in case of abnormal or emergency situations may be of technical or non-technical nature.
- (c) The training organisation should develop performance objectives for all identified abnormal and emergency situations.

GM1 ATCO.D.060(d);(e) Unit endorsement course

Training for rating endorsement(s) as part of the unit endorsement course may be delegated to training organisations certified for initial training.

GM1 ATCO.D.065 Demonstration of theoretical knowledge and understanding

- (a) METHODS OF EXAMINATION
 - (1) Oral examination and/or a written/computer-based examination of the controller's knowledge and understanding.
 - (i) Oral examinations

The oral examination is used to test understanding of applicable techniques and the rules governing them, particularly of unit and national air traffic control procedures. Scenario-type questioning allows examiners to gather additional evidence of how an applicant would react in circumstances that are not observable but are nevertheless considered important to the overall operation at that ATC unit.

Oral examinations will give a clear indication that the persons undertaking training know not only what they should be doing, but why they should be doing it. The oral examination requires considerable skills and it should be undertaken in a way to ensure consistency between individual examiners.

(ii) Written examinations

The written examination is used to test theoretical knowledge and to a lesser degree the understanding of applicable techniques and the rules governing them, particularly of unit and national air traffic control procedures. It is easier to administer and to ensure the consistency of written examinations particularly when using multiple-choice questioning. Although multiple-choice questioning can test knowledge, it is not appropriate for determining what a controller would do in a particular operational situation.

Written examinations can also be computer-based.

(2) The most comprehensive method of testing the understanding of the person undertaking training, contrary to their possession of pure knowledge, would be a combination of written examinations that assess the knowledge of unit and national procedures, together with a separate oral examination which tests the understanding and reactions to operational situations.

GM1 ATCO.D.070 Assessments during unit endorsement courses

- (a) DEDICATED ASSESSMENTS
 - (1) A dedicated assessment should normally be carried out for the issue or renewal of a unit endorsement.

A dedicated assessment may consist of a single assessment or a series of assessments, as detailed in the unit training plan.

To conduct a dedicated assessment the competence assessor(s) should sit with the applicant with the purpose of observing the quality and assessing the standard of work being carried out and, if also acting as OJTI at the same time, to maintain a safe, orderly and expeditious flow of air traffic.

The applicant concerned should be briefed on the conduct of the assessment.

For those situations where an applicant's performance cannot be observed at the time of the assessment (e.g. low visibility operations, snow clearing, military activity, etc.), the assessment may be supplemented by synthetic training device sessions and oral examination.

- (2) Dedicated assessments may also be conducted at any stage of training as detailed in the unit training plan, where a more definitive measure of the progress is required, for example after 50 hours of practical training.
- (b) CONTINUOUS ASSESSMENT

Continuous assessment may be performed by the assessor observing the standard of the air traffic control service provided by those whose competence he/she will certify as he/she works with them during unit training or normal operational duties.

In cases where the assessors haven't had sufficient contact with the applicant to adequately assess his/her performance they will not certify the applicant's competence until the assessors have conducted a dedicated practical assessment. The applicant concerned must be advised that a dedicated practical assessment is to be conducted.

(c) ORAL EXAMINATION

The oral examination is used to test understanding of applicable techniques and the rules governing them, particularly of unit and national air traffic control procedures. Scenario-type questioning allows the examiners to gather additional evidence of how an applicant would react in circumstances that are not observable but are nevertheless considered important to the overall operation at that ATC unit.

The oral examination will give a clear indication that the applicant knows not only what he/she should be doing, but why he/she should be doing it. The oral examination requires considerable skills and it should be undertaken in a way to ensure consistency between individual examiners.

SECTION 4 CONTINUATION TRAINING REQUIREMENTS

AMC1 ATCO.D.080 Refresher training

EXAMINATIONS AND ASSESSMENTS

Refresher topics should be examined or assessed using the processes described in the unit competence scheme.

GM1 ATCO.D.080 Refresher training

REFRESHER TRAINING SUBJECTS

Topics for refresher training subjects may include rarely used procedures and practices, such as seasonally dependent procedures, trends and observations from occurrence reports and results of normal operations safety surveys.

GM2 ATCO.D.080 Refresher training

REFRESHER TRAINING STRUCTURE

Refresher training may be developed and structured in accordance with the established duration of the unit endorsement it refreshes. This may mean structuring the refresher training in modular fashion. For instance training in standard practices and procedures, abnormal and emergency situations and human factors may be given separately or integrated into one module.

AMC1 ATCO.D.080(b)(1);(2) Refresher training

PHRASEOLOGY TRAINING

Training organisations should develop objectives for phraseology.

AMC2 ATCO.D.080(b)(2) Refresher training

ABNORMAL SITUATION AND EMERGENCY TRAINING

Abnormal situation and emergency training should be designed to expose air traffic controllers to circumstances and situations which they do not habitually or commonly experience.

The essential difference from an emergency situation is that the element of danger or serious risk is not necessarily present in an abnormal situation.

GM1 ATCO.D.080(b)(1);(2) Refresher training

EFFECTIVE COMMUNICATION

Communication misunderstanding is present in most air traffic occurrences and the consistent use of approved phraseology is designed to mitigate such occurrences.

For the purpose of refresher training emphasis is put therefore on effective communication, including the use of approved phraseology, both for the use of standard practices and procedures and for abnormal and emergency situations training.

Effective communication should make use of a variety of communication modes, including the use of phraseology and radio communication.

Phraseology and radio communication training is part of the linguistic training according to ICAO; radio communication phraseology samples offer learning opportunities and foster harmonisation.

AMC1 ATCO.D.080(b)(3) Refresher training

HUMAN FACTORS

- (a) Training organisations should train air traffic controllers at least in team resource management, fatigue management and stress management.
- (b) The team resource management training may also make use of STD and/or occurrence case studies.

SECTION 5 TRAINING OF INSTRUCTORS AND ASSESSORS

AMC1 ATCO.D.090(a)(1) Training of practical instructors

SYNTHETIC TRAINING DEVICES USED FOR OJTI TRAINING

For the OJTI training a PTT or a simulator should be used.

If the synthetic training environment does not correspond to the rating of the intended instructional environment, the applicant should practise the instructional skills in those procedures in which it is intended to provide instruction for at least one day before being assessed.

AMC2 ATCO.D.090(a)(1) Training of practical instructors

ASSESSMENT OF INSTRUCTIONAL TECHNIQUES FOR PRACTICAL INSTRUCTORS

A successful assessment of instructional techniques for practical instructors should establish competence at least in the following areas:

- (a) regulatory impact on ATCO training;
- (b) human factors during and impacting ATCO training;
- (c) determine the background and experience of the person undertaking training;
- (d) determine the current level of ability of the person undertaking training;
- (e) conduct a pre-session briefing;
- (f) plan and conduct the training session;
- (g) demonstrate and explain the tasks;
- (h) monitor the training session;
- (i) manage interventions correctly, including error correction;
- (j) evaluate the performance of the person undertaking training;
- (k) debrief the person undertaking training;
- (I) furnish written reports on the performance of the person undertaking training;
- (m) take appropriate follow-up action towards resolving training problems.
- (n) techniques of pausing clocks;
- (o) knowledge on technical facilities/environment.

AMC1 ATCO.D.090(a)(2) Training of practical instructors

REFRESHER TRAINING IN PRACTICAL INSTRUCTIONAL SKILLS

Refresher training in practical instructional skills should prevent knowledge and skills erosion, and for the training of STDIs it should be designed to maintain awareness of the current operational practices.

AMC1 ATCO.D.090(a)(3) Training of practical instructors

PRACTICAL INSTRUCTOR COMPETENCE ASSESSMENT

The practical instructor competence assessment for an OJTI may be undertaken either in live operations or on a synthetic training device.

The practical instructor competence assessment for an STDI should be undertaken on a synthetic training device.

GM1 ATCO.D.090 Training of practical instructors

PRACTICAL INSTRUCTIONAL TECHNIQUES COURSE FOR OJTIS

Further information regarding the practical instructional techniques course for OJTIs can be found in EUROCONTROL's Guidelines for ATCO Development Training — OJTI Course Syllabus, Edition 2.0, 27.08.2009.

AMC1 ATCO.D.095(a)(1) Training of assessors

ASSESSOR TRAINING COURSE

A successful assessment for the purpose of the assessor training course should establish competence in assessment techniques as follows:

- (a) regulatory environment and legal obligations;
- (b) types of assessment and their application;
- (c) performance objectives constituting air traffic controller competence;
- (d) conditions of assessments to create reliable results;
- (e) process of assessments and administrative procedures;
- (f) giving verbal feedback and writing assessment reports;
- (g) vested interests and code of conduct;
- (h) competence is accurately assessed against the performance objectives;
- (i) develop a good questioning technique and design appropriate questions to test understanding.

AMC2 ATCO.D.095(a)(1) Training of assessors

ASSESSMENT OF ASSESSOR COMPETENCE

The assessment of assessor competence should focus on the application of the skills of an assessor. The skills should represent at least a subset of the competences taught during the assessor training course.

AMC1 ATCO.D.095(a)(2) Training of assessors

REFRESHER TRAINING IN ASSESSMENT SKILLS

Refresher training in assessment skills should prevent knowledge and skills erosion and it should be designed to maintain skills in assessment techniques and awareness of the regulatory environment.

GM1 ATCO.D.095(a)(3) Training of assessors

ASSESSMENT OF ASSESSOR COMPETENCE

The level of harmonisation on competence assessment is low as a result of the variety of methods. Any assessment of assessor competence should be realistic and it could take place during live traffic situations or during training.

ANNEX II AMC AND GM TO PART ATCO.AR REQUIREMENTS FOR COMPETENT AUTHORITIES

SUBPART A – GENERAL REQUIREMENTS

AMC1 ATCO.AR.A.015(d)(3) Means of compliance

GENERAL

The information to be provided to other Member States following approval of an alternative means of compliance should contain a reference to the Acceptable Means of Compliance (AMC) to which such means of compliance provides an alternative, as well as a reference to the corresponding Implementing Rule of Regulation (EC) No 216/2008 indicating as applicable the subparagraph(s) covered by the alternative means of compliance.

GM1 ATCO.AR.A.015 Means of compliance

GENERAL

Alternative means of compliance used by a competent authority or by organisations under its oversight may be used by other competent authorities or organisations only if processed again in accordance with ATCO.AR.A.015(d) and (e).

GM1 ATCO.AR.A.020(b) Information to the Agency

MEANING OF SAFETY-SIGNIFICANT INFORMATION STEMMING FROM OCCURRENCE REPORTS

Safety-significant information should be considered information on:

- (a) individual occurrence data where the Agency is the competent authority;
- (b) safety analyses or studies that summarise individual occurrence data and provide an in-depth analysis of the safety issue. These safety analyses can be used by the Agency for rulemaking or for safety promotion activities such as the European Aviation Safety Plan (EASp).

SUBPART B – MANAGEMENT

AMC1 ATCO.AR.B.001(a)(2) Management system

TRAINING PROGRAMME AND RECURRENT TRAINING

- (a) The competent authority should establish a training programme for its personnel and a plan for its implementation. The training programme should include, as appropriate to the role, current knowledge, experience and skills of the personnel, at least the following:
 - (1) organisation and structure of the aviation legislation;
 - (2) the Chicago Convention, its relevant annexes and documents, the applicable requirements of Regulation (EC) No 216/2008, its Implementing Rules and related Acceptable Means of Compliance, Certification Specifications and Guidance Material, as well as assessment methodology of the alternative means of compliance and the applicable national legislation;
 - (3) the applicable requirements and procedures;
 - (4) areas of particular interest.
- (b) The training programme and plan should be updated, as needed, to reflect, at least, changes in aviation legislation and industry. The training programme should also cover the specific needs of the personnel and the competent authority.

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(c) The competent authority should ensure that its personnel, including its ATM/ANS inspectors, undergo recurrent training at regular intervals as defined by the competent authority or whenever deemed necessary, in order to be kept up to date.

AMC1 ATCO.AR.B.001(d) Management system

PROCEDURES AVAILABLE TO THE AGENCY

- (a) Copies of the procedures related to the competent authority's management system and their amendments to be made available to the Agency for the purpose of standardisation should provide at least the following information:
 - (1) Regarding oversight functions undertaken by the competent authority, the competent authority's organisational structure with description of the main processes. This information should demonstrate the allocation of responsibilities within the competent authority, and that the competent authority is capable of carrying out the full range of tasks regarding the size and complexity of the Member State's aviation industry. It should also consider overall proficiency and authorisation scope of the competent authority's personnel.
 - (2) For personnel involved in oversight activities, the minimum professional qualification requirements as well as experience and procedures leading to appointment (e.g. assessment).
 - (3) How the following are carried out: assessing applications and evaluating compliance, issuing of certificates, performance of oversight, follow-up of findings, enforcement measures and resolution of safety concerns.
 - (4) Principles of managing exemptions and derogations.
 - (5) Systems used to disseminate applicable safety information for timely reaction to a safety problem;
 - (6) Criteria for planning oversight (oversight programme).
 - (7) Outline of the initial training of newly recruited oversight personnel (taking future activities into account), and the basic framework for continuation training of oversight personnel.
- (b) As part of the continuous monitoring of a competent authority, the Agency may request details of the working methods used, in addition to the copy of the procedures of the competent authority's management system (and amendments thereto). These additional details are the procedures and related guidance material describing working methods for competent authority personnel conducting oversight.
- (c) Information related to the competent authority's management system may be submitted in electronic format.

GM1 ATCO.AR.B.005 Allocation of tasks to qualified entities CERTIFICATION TASKS

The tasks that may be performed by a qualified entity on behalf of the competent authority include those related to the initial certification and oversight of training organisations as defined in this Regulation, excluding:

- (a) the issue, suspension and revocation of licences, ratings and endorsements;
- (b) the issue of temporary OJTI authorisations according to ATCO.C.025;
- (c) the issue, renewal, suspension, revocation and limitation of training organisation certificates.

GM1 ATCO.AR.B.015 Record keeping

Records may be stored electronically.

GM2 ATCO.AR.B.015(b)(5) Record keeping

Details of courses provided by training organisations may consist of subjects, subject objectives, topics and subtopics, where applicable.

SUBPART C - OVERSIGHT AND ENFORCEMENT

AMC1 ATCO.AR.C.005 General

- (a) The audit or inspection of a certified training organisation should be conducted through checking of the facility for compliance, interviewing personnel and sampling relevant training courses to assess their conduct and standard.
- (b) Such audit or inspection should focus in addition to the items of AMC1 ATCO.AR.E.005 on:
 - (1) information on the competence of instructors and assessors;
 - (2) evidence of sufficient funding;
 - (3) adequacy of the facilities to the courses being conducted and to the number of persons undertaking training;
 - (4) synthetic training devices;
 - (5) documentation, in particular documents related to courses, information on the updating system, training and operations manual;
 - (6) training records and forms.

SUBPART D — ISSUE, REVALIDATION, RENEWAL, SUSPENSION AND REVOCATION OF LICENCES, RATINGS AND ENDORSEMENTS

GM1 ATCO.AR.D.001(a) Application form for the issue, revalidation and renewal of licences, ratings and endorsements

APPLICATIO	N FOR ISS	UE/REVALIDATI (ATCO) LICENC				RAFFIC C	ONTROLLER	
Part A: APPLI	CANT'S DE		L, RATINGS	AND LINDOR	SEPIENTS			
Name:								
		Mobile:	E-mail ad	ddress:				
Nationality:								
(STUDENT) ATC		DETAILS (if appli	cable):					
Licence serial N			cubic).					
Date of issue:								
EMPLOYER'S DE	· ·							
Name:								
		DR (Tick the relev						
		Licence (Part C ar		rm)				
		(Part C and E of t Part C and E of th						
		cence rating, end		art C D and	E of this form)		
		ce rating, endorse				1)		
		ENDORSEMENT						
	-		-					
ADI 🗌		or, working	TWR 🗌	GMC 🗌	GMS 🗌	AIR 🗌	RAD 🗌	
APS	position)	or, working	PAR 🗌	SRA 🗌	TCL 🗌	With limit	ation:	
	position)	tor, working						
ACS 🗌		cor, working	TCL 🗌	OCN 🗌		With limitation:		
	position)					RAD 🗌 AI	DS 🗌	
ACP		or, working	OCN 🗌					
	position)							
ADV 🗌	(Unit, seci position)	or, working						
APP		or, working						
	position)	or, working						
Licence endor			1	1	1			
OJTI 🗌 🛛 STDI		sor 🗌 Langua	ao proficiono	y endorsemen		nguage pro	ficioncy	
		-		y endorsemen			nciency	
		-	level 4 🗌		endorse	ement*		
		—	level 5 🗌		_	level 4 🗌		
		_	level 6 🗌			— level 5 🗌		
					—	level 6 🗌		
							posed by the	
			Member State for reasons of					
							of the unit	
Part D. Unit e	ndorsemer	nt revalidation/i	enewal		endorsei	nent as publ	ished in AIP.	
			Cilcavai					
The applicant r	meets the r	equirements acco	ordina to Rea	ulation (FU)	No / and	to the uni	it competence	
					NO/ and		it competence	
scheme of unit								
The unit/licence endorsements annotated below are revalidated/renewed * (delete as appropriate).								
Based on this, REVALIDATION/RENEWAL can be done as listed below:								
						1		
Unit endorsen					Valid un			
Unit endorsement:				Valid u			ntil:	
Unit endorsement: Valid until:								
Unit endorsement:					Valid un	til:		
Unit endorsement:					Valid un	til:		
Unit endorsement: Valid until:								
I certify that the data is complete and Name: Assessor's licence Signature:								
Authorised as	sessor:			number:				
I berehv:								
I hereby:								

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 apply for the issue/revalidation/renewal of (Student) ATCO Licence, ratings and/or endorsements as indicated; confirm that the information contained herein is correct at the time of the application; confirm that I am not holding any (Student) ATCO Licence issued in another Member State; confirm that I have not applied for any (Student) ATCO Licence in another Member State; and confirm that I have never held a (Student) ATCO Licence issued in another Member State understand that any incorrect information provided herein could prohibit me from holding a (Student) ATCO Licence. 					
Signed: Name:					
Part E: Certificates/Documents					
Please enclose all relevant certificates and/or documents:					
1. Copy of Student ATCO Licence, if applicable:					
2. Copy of passport or other national ID:					
3. Copy of medical certificate:					
4. Copy of relevant training certificate/documents proving the successful completion of:					
(a) Initial training (integrated)					
(b) Basic training					
(c) Rating training					
(d) Unit training					
(e) Practical instructor training					
(f) Assessor training					
(g) Refresher training					
5. Copy of language proficiency certificate(s): language(s)					
6. Certificate by ATC provider					
proving that the licence holder has fulfilled the requirements in accordance with the approved unit competence scheme					
7. Copy of the competence assessment form					
8. Copy					

GM2 ATCO.AR.D.001(a) Application form for the issue, revalidation and renewal of licences, ratings and endorsements

Application for the issue, revalidation and renewal of licences, ratings and endorsements together with all relevant certificates and/or documents supporting the application might be submitted by secure electronic means.

GM1 ATCO.AR.D.001(e) Procedure for the issue, revalidation and renewal of licences, ratings and endorsements

ADMINISTRATIVE REASONS

For the purpose of issuing a new licence, administrative reasons may be the following, but are not limited to:

- (a) loss;
- (b) theft;
- (c) significant damage leading to illegibility.

GM1 ATCO.AR.D.005 Revocation and suspension of licences, ratings and endorsements

EXAMINATIONS AND ASSESSMENTS

Examinations and assessments conducted by an assessor, during suspension or after the revocation of his/her assessor endorsement or by an OJTI or an STDI during suspension or after revocation of his/her OJTI or STDI endorsement respectively, will be invalid.

SUBPART E — CERTIFICATION PROCEDURE FOR AIR TRAFFIC CONTROLLER TRAINING ORGANISATIONS

AMC1 ATCO.AR.E.001(a) Certification procedure for training organisations

VERIFICATION OF COMPLIANCE

- (a) The competent authority should establish the applicant's compliance through an audit of the organisation, including interviews of personnel and inspections carried out at the organisation's facilities.
- (b) The competent authority should only conduct such audit after being satisfied that the application for a certificate complies with the applicable requirements.
- (c) The audit should include, but should not be limited to, the following areas:
 - (1) detailed management structure, including names and qualifications of personnel required by ATCO.OR.C.010, adequacy of the organisation and management structure;
 - (2) adequacy of number and qualifications of personnel;
 - (3) safety management and compliance monitoring with applicable requirements;
 - (4) adequacy of the facilities with regard to the organisation's scope of training;
 - (5) documentation on the basis of which the certificate shall be granted (organisation documentation as required by Annex III (Part ATCO.OR), including manuals, training plans and course documentation).
- (d) In case of non-compliance the applicant should be informed in writing of the corrections required.

AMC1 ATCO.AR.E.010 Changes to training organisations

- (a) The competent authority should be informed of any changes to personnel specified in Annex III (Part ATCO.OR) that may affect the certificate or the training approval attached to it.
- (b) A simple management system documentation system status sheet should be maintained, which contains information on when an amendment was received by the competent authority and when it was approved.
- (c) The competent authority should receive from the organisation each management system documentation amendment, including amendments that do not require prior approval by the competent authority.
 - (1) Where the amendment requires the competent authority's approval, the competent authority, when satisfied, should approve in writing.
 - (2) Where the amendment does not require prior approval, the competent authority should acknowledge receipt of the notification in writing within 10 working days from reception.

AMC2 ATCO.AR.E.010(a) Changes to training organisations

CHANGES REQUIRING PRIOR APPROVAL

- (a) Upon receipt of an application for a proposed change that requires prior approval, the competent authority should, in due time:
 - (1) assess the proposed change in relation to the training organisation's certificate or the training approval attached or management system of it, and the applicable requirements of Part ATCO.OR, as well as any other applicable requirements;
 - (2) assess the actions proposed by the training organisation in order to show compliance;
- (b) The competent authority should, in due time, verify the compliance of the training organisation and, depending on the change, examine the need for prescribing any condition for the operation of it during the change.
- (c) For changes requiring prior approval, the competent authority may conduct an audit of the organisation in order to verify the training organisation's compliance with the applicable requirements.
- (d) When notifying the training organisation in accordance with AMC1 ATCO.AR.E.005(b)(1), the competent authority should also inform him/her of the right of appeal, as exists under the applicable national legislation.

GM1 ATCO.AR.E.010 Changes to training organisations

CHANGE OF NAME OF THE TRAINING ORGANISATION

- (a) Upon receipt of the application and the relevant parts of the organisation's documentation as required by Annex III (Part ATCO.OR), the competent authority should reissue the certificate.
- (b) A name change alone does not require the competent authority to audit the organisation, unless there is evidence that other aspects of the organisation have changed.

GM2 ATCO.AR.E.010(b) Changes to training organisations

ADEQUATE ACTION

Adequate action by the competent authority may include suspension, limitation or revocation of the training organisation's certificate.

AMC 1 ATCO.AR.E.015(d)(2) Findings and corrective actions CORRECTIVE ACTION IMPLEMENTATION PERIOD

The corrective action implementation period included in an action plan granted by the competent authority initially should not exceed 3 months. At the end of this period, and subject to the nature of the finding, the competent authority may extend the 3-month period subject to a satisfactory corrective action plan agreed to by the competent authority.

GM 1 ATCO.AR.E.015 Findings and corrective actions

For a level 1 finding it may be necessary for the competent authority to ensure that further training by the organisation is carried out and audited by the competent authority before the activity is resumed, dependent upon the nature of the finding.

Only the certifying competent authority may take action on the certificate.

GM 2 ATCO.AR.E.015(d)(2) Findings and corrective actions CORRECTIVE ACTION IMPLEMENTATION PERIOD

The 3-month period should commence from the date of the communication of the finding to the training organisation in writing and requesting corrective action to address the non-compliance(s) identified in accordance with ATCO.AR.E.010(d).

SUBPART F — SPECIFIC REQUIREMENTS RELATING TO AERO-MEDICAL CERTIFICATION

AMC1 ATCO.AR.F.005 Medical certificate

MEDICAL CERTIFICATE

ATCO MEDICAL CERTIFICATE

Competent authority's name and logo (English and any language(s) determined by the competent authority)	Requirements:
EUROPEAN UNION (English only) Class 3 MEDICAL CERTIFICATE Pertaining to a Part ATCO licence (English and any language(s) determined by the competent authority) Issued in accordance with Part ATCO.MED This medical certificate complies with the ICAO Standards (English and any language(s) determined by the competent authority) EASA Form 147 — Issue 1	'European Union' to be deleted for non-EU Member States. The size of each page should be one eighth A4.
I Authority that issued or is to issue the	

I III IV	Authority that issued of is to issue the ATCO licence Certificate number Last and first name of holder:	XIII	<i>Limitations:</i> Code: Description:
XIV	Date of birth: (dd/mm/yyyy)		
VI	Nationality:	Х	Date of issue ¹ :
VII	Signature of holder:	XI	Signature of issuing AME/medical assessor: Stamp:
	2		3

¹ Date of issue is the date the certificate is issued and signed.

IX National language(s Expiry date of this certi		dd/mm/yyyy
National languages(s)/E (dd/mm/yyyy)	Examination	date:
	4	

AMC1 ATCO.AR.F.020 Aero-medical forms

AERO-MEDICAL FORMS

The forms referred to in ATCO.AR.F.025 should reflect the information indicated in the following forms and corresponding instructions for completion.

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LOGO CIVIL AVIATION ADMINISTRATION/MEMBER STATE APPLICATION FORM FOR A MEDICAL CERTIFICATE

Complete this page fully and in block capitals — Refer to instructions for completion.

MEDICAL IN CONFIDENCE

(1) State of licence issue:	(2) Medie Class 1	cal certificate applied fo □ Cla	or: ass 2	Class 3				
(3) Surname:	(4) Previe	vious surname(s): (12) Application: Initial Revalidation/Renewal						
(5) Forename(s):	(6) Date	of birth (dd/mm/yyyy):		(13) Reference number:				
(8) Place and country of birth:	(9) Natio	nality:		(14) Type of licence applied for:				
(10) Permanent address: Country: Telephone No: Mobile No: E-mail:	(11) Post Country: Telephon	al address (if different): e No:		(15) Occupation (principal): (16) Employer: (17) Last medical examination: Date: Place:				
(18) Licence(s) held (type): Licence number:		(19) Any limitations of No □ Yes □	on licence(s). Details:	/medical certificate held:				
(20) Have you ever had a medical certificate denied, suspended or revoke No Yes □ Date: Country:	ed?	(21) Flight time total: Hrs	n/a [(22) Flight time since last medical: Hrs n/a				
Details:		(23) Aircraft class/typ	e(s) currentl	y flown: n/a □				
(24) Any aviation accident or reported incident since last medical examin No □ n/a Yes □ Date: Place:	ation?	(25) Type of flying in	tended:	n/a 🗖				
Details:		(26) Current pilot acti Current ATCO a	•	Single pilot Image: Multi-pilot Image: Displayed constraints DI Image: APS Image: ACS Image: Displayed constraints				
(27) Do you drink alcohol? No □ Yes □ If yes, amount (29) Do you smoke tobacco? No, never □ No, stopped □ state date:		(28) Do you currently No Yes State	-	lication? dose, date started and why:				
Yes state type and amount:								

General and medical history: Do you have, or have you ever had, any of the following? (Please tick). If yes, give details in remarks section (30).

	Yes No Yes No			Yes	No	Family history of:	Yes	No				
101 Eye trouble/eye operation			112 Nose, throat or speech disorder			123 Malaria or other tropical disease			170 Heart disease			
102 Spectacles and/or contact lenses ever			113 Head injury or concussion			124 A positive HIV test			171 High blood pressure			
worn			114 Frequent or severe headaches			125 Sexually transmitted disease			172 High cholesterol level			
103 Spectacle/contact lens prescriptions			115 Dizziness or fainting spells			126 Sleep disorder/apnoea syndrome			173 Epilepsy			
change since last medical exam.			116 Unconsciousness for any reason			127 Musculoskeletal illness/impairment			174 Mental illness			
104 Hay fever, other allergy			117 Neurological disorders; stroke,			128 Any other illness or injury			175 Diabetes			
105 Asthma, lung disease			epilepsy, seizure, paralysis, etc.			129 Admission to hospital			176 Tuberculosis			
106 Heart or vascular trouble			118 Psychological/psychiatric trouble of			130 Visit to medical practitioner since last medical examination			177 Allergy/asthma/eczema			
107 High or low blood pressure			any sort						178 Inherited disorders			
108 Kidney stone or blood in urine	or blood in urine 119 Alcohol/drug/substance abuse 131 Refusal of life insurance		131 Refusal of life insurance			179 Glaucoma						
109 Diabetes, hormone disorder	Diabetes, hormone disorder 120 Attempted suicide 132 Refusal of pilot/ATCO licence		132 Refusal of pilot/ATCO licence									
						122 Medical rejection from or for			Females only:			
110 Stomach, liver or intestinal trouble	uble 121 Motion sickness requiring medication 133 Medical rejection from or for military service		5			150 Gynaecological, menstrual problems						
111 Deafness, ear disorder			122 Anaemia/sickle cell trait/other blood disorders			134 Award of pension or compensation for injury or illness			151 Are you pregnant?			

(30) Remarks: If previously reported and no change since, so state.

(31) Declaration: I hereby declare that I have carefully considered the statements made above and to the best of my belief they are complete and correct and that I have not withheld any relevant information or made any misleading statements. I understand that, if I have made any false or misleading statements in connection with this application, or fail to release the supporting medical information, the licensing authority may refuse to grant me a medical certificate or may withdraw any medical certificate granted, without prejudice to any other action applicable under national law.

CONSENT TO RELEASE OF MEDICAL INFORMATION: I hereby authorise the release of all information contained in this report and any or all attachments to the AME and, where necessary, to the medical assessor of the licensing authority, recognising that these documents or electronically stored data are to be used for completion of a medical assessment and will become and remain the property of the licensing authority, providing that I or my physician may have access to them according to national law. Medical confidentiality will be respected at all times.

Date

Signature of applicant

Signature of AME/(medical assessor)

INSTRUCTIONS FOR COMPLETION OF THE APPLICATION FORM FOR A MEDICAL CERTIFICATE

This application form and all attached report forms will be transmitted to the licensing authority. Medical confidentiality shall be respected at all times.

The applicant should personally complete, in full, all questions (sections) on the application form. Writing should be legible and in block capitals, using a ball-point pen. Completion of this form by typing/printing is also acceptable. If more space is required to answer any questions, a plain sheet of paper should be used, bearing the applicant's name and signature, and the date of signing. The following numbered instructions apply to the numbered headings on the application form for a medical certificate.

Failure to complete the application form in full, or to write legibly, may result in non-acceptance of the application form. The making of false or misleading statements or the withholding of relevant information in respect of this application may result in criminal prosecution, denial of this application and/or withdrawal of any medical certificate(s) granted.

 LICENSING AUTHORITY: State name of country this application is to be forwarded to. 	17.LAST APPLICATION FOR A MEDICAL CERTIFICATE: State date (day, month, year) and place (town, country).
State name of country this application is to be forwarded to.	Initial applicants state 'NONE'.
2. MEDICAL CERTIFICATE APPLIED FOR:	18.LICENCE(S) HELD (TYPE):
Tick appropriate box.	State type of licence(s) held.
Class 1: Professional Pilot	Enter licence number and State of issue.
Class 2: Private Pilot	If no licences are held, state 'NONE'.
Class 3: Air Traffic Controller	
3. SURNAME:	19.ANY LIMITATIONS ON THE LICENCE(S)/MEDICAL CERTIFICATE:
State surname/family name.	Tick appropriate box and give details of any limitations on your licence(s)/medical certificate, e.g. vision, colour vision, safety pilot, etc.
4. PREVIOUS SURNAME(S):	20.MEDICAL CERTIFICATE DENIAL, SUSPENSION OR REVOCATION:
If your surname or family name has changed for any reason, state	Tick 'YES' box if you have ever had a medical certificate denied, suspended o
previous name(s).	revoked, even if only temporary.
	If 'YES', state date (dd/mm/yyyy) and country where it occurred.
5. FORENAME(S):	21.FLIGHT TIME TOTAL:
State first and middle names (maximum three).	State total number of hours flown or, for ATCO's tick n/a box.
6. DATE OF BIRTH:	22. FLIGHT TIME SINCE LAST MEDICAL:
Specify in order dd/mm/yyyy.	State number of hours flown since your last medical examination or, for
	ATCO's tick n/a box.
7. SEX:	23.AIRCRAFT CLASS/TYPE(S) CURRENTLY FLOWN:
Tick appropriate box.	State name of principal aircraft flown, e.g. Boeing 737, Cessna 150, etc., or, for
	ATCO's tick n/a box.
8. PLACE AND COUNTRY OF BIRTH: State town and country of birth.	24.ANY AVIATION ACCIDENT OR REPORTED INCIDENT SINCE LAST MEDICAL EXAMINATION:
	If 'YES' box ticked, state date (dd/mm/yyyy) and country of
	accident/incident.
9. NATIONALITY:	25. TYPE OF FLYING INTENDED:
State name of country of citizenship.	State whether airline, charter, single pilot, commercial air transport, carrying
	passengers, agriculture, pleasure, etc.
10. PERMANENT ADDRESS:	26.CURRENTPILOT/ATCO ACTIVITY:
State permanent postal address and country. Enter telephone area	Tick appropriate box to indicate whether you fly as the SOLE pilot or not or, for
code as well as telephone number.	ATCO's whether you operate as tower, radar or other.
11. POSTAL ADDRESS (IF DIFFERENT):	27.DO YOU DRINK ALCOHOL?
If different from permanent address, state full current postal address	Tick applicable box. If yes, state weekly alcohol consumption e.g. 2 litres beer.
including telephone number and area code. If the same, enter 'SAME'.	0
12. APPLICATION:	28.DO YOU CURRENTLY USE ANY MEDICATION? If 'YES', give full details — name, how much you take and when, etc.
Tick appropriate box.	
	Include any non-prescription medication. 29.DO YOU SMOKE TOBACCO?
13. REFERENCE NUMBER:	
State reference number allocated to you by the licensing authority. Initial applicants enter 'NONE'.	Tick applicable box. Current smokers state type (cigarettes, cigars, pipe) and amount (e.g. 2 cigars daily; pipe — 1 oz. weekly).
14. TYPE OF LICENCE APPLIED FOR:	GENERAL AND MEDICAL HISTORY
	All items under this heading from number 101 to 179 inclusive should have the
State type of licence applied for from the following list:	answer 'YES' or 'NO' ticked. You should tick 'YES' if you have ever had the
Aeroplane Transport Pilot Licence	condition in your life and describe the condition and approximate date in the
Multi-Pilot Licence	(30) remarks section. All questions asked are medically important even though
Commercial Pilot Licence/Instrument Rating	this may not be readily apparent.
Commercial Pilot Licence	Items numbered 170 to 179 relate to immediate family history, whereas item
Air Traffic Controller Licence	numbered 150 to 151 should be answered by female applicants only.
Private Pilot Licence/Instrument Rating	If information has been reported on a previous application form for a medica
Private Pilot Licence	certificate and there has been no change in your condition, you may state (Praviously reported; no change sings) However, you should still tick (VES) to
Sailplane Pilot Licence	'Previously reported; no change since'. However, you should still tick 'YES' to the condition.
Balloon Pilot Licence	Do not report occasional common illnesses such as colds.
and whether Fixed Wing/Rotary Wing/Both	23 not report occusional common milesses such as colds.
15.OCCUPATION (PRINCIPAL):	31.DECLARATION AND CONSENT TO OBTAINING AND RELEASING
Indicate your principal employment.	INFORMATION: Do not sign or date these declarations until indicated to do so by the AME who
16. EMPLOYER:	will act as witness and sign accordingly.
If principal occupation is pilot/ATCO, then state employer's name or if	······································
self-employed as a pilot, state 'self'.	

MEDICAL IN CONFIDENCE

MEDICAL EXAMINATION REPORT FORM FOR CLASS 1, CLASS 2 & CLASS 3 APPLICANTS

Both eyes (232) Spectacles (233) Contact lenses (244) Other (what?)
Revalidation Renewal
Referral
Clinical exam: Check each item Normal Abnormal Normal Abnormal (208) Head, face, neck, scalp (218) Abdornen, herria, liver, spleen (219) Ans, rectum (219) Ans, rectum (201) More, timely, voice, speech (219) Ans, rectum (220) Genito - intrary system (212) Eadocrine system (211) Ears, drums, eardrum modiliy (221) Eadocrine system (222) Genito - intrary system (212) Eadocrine system (212) Eago, cristic & and fields (223) Spine, often musculoskeletal (223) Spine, often musculoskeletal (210) Eago, trans, search (215) Eago, crubit & addexa, visual fields (224) Neurologic - reflexes, etc. (225) Psychiatric (226) Skin, identifying marks and lymphatics (212) Large, the system (225) Psychiatric (226) Skin, identifying marks and lymphatics (227) General systemic (229) Nots: Describe very abnormal finding. Enter applicable item number before each comment. Visual aculty (236) Pulmoary function (237) Hacroglobin Visual aculty (230) Intermediate vision Uncorrected Spectucies Corr. to Cash pres Corr. to Intermediate vision Normal Abnormal Cash pres Normal Corrected Normal Abnormal Cash pres
(200) Head, face, neck, scalp Image: control in the control in t
(20) Mouth, throat, recth, voice, speech (21) Anus, rectum (220) Genito-urinary system (210) Kose, sinuses (220) Genito-urinary system (211) Ear, drums, cardrum motility (221) Endocrine system (211) Ear, drums, cardrum motility (221) Endocrine system (211) Ear, drums, joints (211) Ear, drums, joints (213) Eyes - motil & adnexa, visual fields (223) Spin-oher musculoskeletal (213) Spis-oher musculoskeletal (214) Eyes - motils and pitr, fundi (216) Heart (226) Skii, identifying marks and lymphatics (217) Vascular system (226) Skii, identifying marks and lymphatics (217) Vascular system (226) Puthonary function (237) Haemoglobin Visual acuty (226) Puthonary function (237) Haemoglobin (229) Distart vision (236) Puthonary function (237) Haemoglobin Right eye Corr. to (anit) Infigure vision Uncorrected Spectucles (230) Intermediate vision Uncorrected Corrected (231) Near vision Uncorrected Corrected (231) Near vision Uncorrected Corrected (231) Near vision Uncorrected Corrected (232) Spectates (233) Contact lenses Not performed Normal
(20) Mouth, throat, recth, voice, speech (21) Anus, rectum (220) Genito-urinary system (210) Kose, sinuses (220) Genito-urinary system (211) Ear, drums, cardrum motility (221) Endocrine system (211) Ear, drums, cardrum motility (221) Endocrine system (211) Ear, drums, joints (211) Ear, drums, joints (213) Eyes - motil & adnexa, visual fields (223) Spin-oher musculoskeletal (213) Spis-oher musculoskeletal (214) Eyes - motils and pitr, fundi (216) Heart (226) Skii, identifying marks and lymphatics (217) Vascular system (226) Skii, identifying marks and lymphatics (217) Vascular system (226) Puthonary function (237) Haemoglobin Visual acuty (226) Puthonary function (237) Haemoglobin (229) Distart vision (236) Puthonary function (237) Haemoglobin Right eye Corr. to (anit) Infigure vision Uncorrected Spectucles (230) Intermediate vision Uncorrected Corrected (231) Near vision Uncorrected Corrected (231) Near vision Uncorrected Corrected (231) Near vision Uncorrected Corrected (232) Spectates (233) Contact lenses Not performed Normal
(210) Now, sinuses (220) Genito-urinary system (211) East, drums, eardum motility (211) East, drums, eardum motility (212) Egst—drums, eardum motility (212) Egst—drums, eardum motility (213) Eyst—pupils and optic fundi (212) Egst—drums, eardum motility, nystagmas (212) Egst—drums, eardum motility, nystagmas (213) Eyst—pupils and optic fundi (223) Spect. Alter State (223) Spect. Al
(21) Ears, drums, cardium motility (22) Endocrine system (22) Upper & lower impls, joints (21) Exps. — arbit & adnexa; visual fields (22) Upper & lower impls, joints (22) Spin, ohrer musculoskeletal (21) Exps. — orbit & adnexa; visual fields (22) Spin, ohrer musculoskeletal (22) Spin, ohrer musculoskeletal (21) Exps. — orbit & adnexa; visual fields (22) Spin, ohrer musculoskeletal (22) Spin, ohrer musculoskeletal (21) Langs, chest, breats (22) Spin, ohrer musculoskeletal (22) Spin, ohrer musculoskeletal (210) Itaar (22) Spin, ohrer musculoskeletal (22) Spin, ohrer musculoskeletal (210) Nascular system (22) Spin, ohrer musculoskeletal (22) Spin, ohrer musculoskeletal (22) Nascular system (22) Spin, ohrer musculoskeletal (22) Spin, ohrer musculoskeletal (22) Nascular system (22) Spin, ohrer musculoskeletal (22) Spin, ohrer musculoskeletal (22) Nationar vision (23) Pathionary function (237) Haemoglobin (23) Near vision Uncorrected Spectacles Corrected (23) Near vision Uncorrected Corrected Protein Blood (23) Near vision Uncorrected Corrected (23) Pathiary sin (Carl pathiary sin (Car
[212] Eyes — orbit & adnexa: visual fields [222] Upper & lower limbs, joints
[213] Eyes — pupils and optic fundi [223] Spine, other musculoskeletal
[213] Eyes — pupils and optic fundi [223] Spine, other musculoskeletal
(214) Eyes — ocular motility: nystagmus (224) Neurologic — reflexes, etc.
(216) Heart (226) Skin. identifying marks and lymphatics (217) Vascular system (228) Notes: Describe every abnormal finding. Enter applicable item number before each comment. (227) General systemic (227) General systemic Visual acuity (229) Distant vision (236) Pulmonary function (237) Haemoglobin <u>Uncorrected</u> Spectacles Contractor Right eye Corr. to Intermediate Normal (230) Intermediate vision Uncorrected Corrected Normal Abnormal (231) Near vision Uncorrected Corrected Intermediate vision Other Right eye Intermediate Ves No Right eye Intermediate Left eye Intermediate No Terestimating Intermediate
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(249) AME declaration:
I hereby certify that I/my AME group have personally examined the applicant named on this medical examination report and that this report with any attachment
embodies my findings completely and correctly.
(250) Place and date: AME name and address: AME certificate No:

E-mail: Telephone No: Telefax No:

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INSTRUCTIONS FOR COMPLETION OF THE MEDICAL EXAMINATION REPORT FORMS

The AME performing the examination should verify the identity of the applicant.

All questions (sections) on the medical examination report form should be completed in full. If an otorhinolaryngology examination report form is attached, then questions 209, 210, 211, and 234 may be omitted. If an ophthalmology examination report form is attached, then questions 212, 213, 214, 229, 230, 231, 232, and 233 may be omitted.

Writing should be legible and in block capitals using a ball-point pen. Completion of this form by typing/printing is also acceptable. If more space is required to answer any question, a plain sheet of paper should be used, bearing the applicant's name, the AME's name and signature, and the date of signing. The following numbered instructions apply to the numbered headings on the medical examination report form.

Failure to complete the medical examination report form in full, as required, or to write legibly, may result in non-acceptance of the application in total and may lead to withdrawal of any medical certificate issued. The making of false or misleading statements or the withholding of relevant information by an AME may result in criminal prosecution, denial of an application or withdrawal of any medical certificate(s) granted.

201 EXAMINATION CATEGORY — Tick appropriate box.

Initial — Initial examination for either class 1, 2 or 3; also initial examination for upgrading from class 2 to 1 (notate 'upgrading' in box 248).

Renewal/Revalidation -Subsequent ROUTINE examinations.

- 202 HEIGHT Measure height, without shoes, in centimetres to nearest cm.
- 203 WEIGHT Measure weight, in indoor clothes, in kilograms to nearest kg.
- 204 COLOUR EYE State colour of applicant's eyes from the following list: brown, blue, green, hazel, grey, multi.
- 205 COLOUR HAIR State colour of applicant's hair from the following list: brown, black, red, fair, bald.
- 206 BLOOD PRESSURE Blood pressure readings should be recorded as Phase 1 for systolic pressure and Phase 5 for diastolic pressure. The applicant should be seated and rested. Recordings in mm Hg.
- 207 PULSE (RESTING) The pulse rate should be recorded in beats per minute and the rhythm should be recorded as regular or irregular. Further comments if necessary may be written in section 228, 248 or separately.

208 to 227 inclusive constitute the general clinical examination, and each of the boxes should be marked (with a tick) as normal or abnormal.

- 208 HEAD, FACE, NECK, SCALP To include appearance, range of neck and facial movements, symmetry, etc.
- 209 MOUTH, THROAT, TEETH, VOICE, SPEECH— To include voice and speech quality and appearance of buccal cavity, palate motility, tonsillar area, pharynx and also gums, teeth and tongue.
- 210 NOSE, SINUSES To include appearance and any evidence of nasal obstruction or sinus tenderness on palpation.
- 211 EARS, DRUMS, EARDRUM MOTILITY To include otoscopy of external ear, canal, tympanic membrane. Eardrum motility by valsalva manoeuvre or by pneumatic otoscopy.
- 212 EYES ORBIT AND ADNEXA; VISUAL FIELDS To include appearance, position and movement of eyes and their surrounding structures in general, including eyelids and conjunctiva. Visual fields check by campimetry, perimetry or confrontation.
- 213 EYES PUPILS AND OPTIC FUNDI To include appearance, size, reflexes, red reflex and fundoscopy. Special note of corneal scars.
- 214 EYES OCULAR MOTILITY, NYSTAGMUS To include range of movement of eyes in all directions; symmetry of movement of both eyes; ocular muscle balance; convergence; accommodation; signs of nystagmus.
- 215 LUNGS, CHEST, BREASTS To include inspection of chest for deformities, operation scars, abnormality of respiratory movement, auscultation of breath sounds. Physical examination of female applicant's breasts should only be performed with informed consent.
- 216 HEART To include apical heartbeat, position, auscultation for murmurs, carotid bruits, palpation for trills.
- 217 VASCULAR SYSTEM To include examination for varicose veins, character and feel of pulse, peripheral pulses, evidence of peripheral circulatory disease.
- 218 ABDOMEN, HERNIA, LIVER, SPLEEN To include inspection of abdomen; palpation of internal organs; check for inquinal hernias in particular.
- 219 ANUS, RECTUM Examination only with informed consent.
- 220 GENITO-URINARY SYSTEM To include renal palpation; inspection palpation male/female reproductive organs only with informed consent.
- 221 ENDOCRINE SYSTEM To include inspection, palpation for evidence of hormonal abnormalities/imbalance; thyroid gland.
- 222 UPPER AND LOWER LIMBS, JOINTS To include full range of movements of joints and limbs, any deformities, weakness or loss. Evidence of arthritis.
- 223 SPINE, OTHER MUSCULOSKELETAL To include range of movements, abnormalities of joints.
- 224 NEUROLOGIC REFLEXES, ETC. To include reflexes, sensation, power, vestibular system balance, romberg test, etc.
- 225 PSYCHIATRIC To include appearance, appropriate mood/thought, unusual behaviour.
- 226 SKIN, IDENTIFYING MARKS AND LYMPHATICS To include inspection of skin; inspection, palpation for lymphadenopathy, etc. Briefly describe scars, tattoos, birthmarks, etc., which could be used for identification purposes.
- 227 GENERAL SYSTEMIC All other areas, systems and nutritional status.
- 228 NOTES Any notes, comments or abnormalities to be described extra notes if required on separate sheet of paper, signed and dated.
- 229 DISTANT VISION—Each eye to be examined separately and then both together. First without correction, then with spectacles (if used) and lastly with contact lenses, if used. Record visual acuity in appropriate boxes. Visual acuity to be tested with the appropriate chart for the distance.
- 230 INTERMEDIATE VISION—Each eye to be examined separately and then both together. First without correction, then with spectacles, if used, and lastly with contact lenses, if used. Record visual acuity in appropriate boxes (Yes/No).

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231 NEAR VISION— Each eye to be examined separately and then both together. First without correction, then with spectacles if used and lastly with contact lenses, if used. Record visual acuity in appropriate boxes (Yes/No).

Note: Bifocal contact lenses and contact lenses correcting for near vision only are not acceptable.

- 232 SPECTACLES Tick appropriate box signifying if spectacles are or are not worn by applicant. If used, state type of lens and frame and usedistance.
- 233 CONTACT LENSES Tick appropriate box signifying if contact lenses are or are not worn. If worn, state type from the following list; hard, soft, gas-permeable or disposable.
- 313 COLOUR VISION— Tick appropriate box signifying if colour vision is normal or not. If abnormal, state number of plates of the first 15 of the pseudo-isochromatic plates (Ishihara 24 plates) that have not been read correctly.
- HEARING Tick appropriate box to indicate hearing level ability as tested separately in each ear at 2 m.
- 235 URINALYSIS State whether result of urinalysis is normal or not by ticking appropriate box. If no abnormal constituents, state NIL in each appropriate box.
- 236 PULMONARY FUNCTION When required or on indication, state actual FEV₁/FVC value obtained in % and state if normal or not with reference to height, age, sex and race.
- 237 HAEMOGLOBIN Enter actual haemoglobin test result and state units used. Then state whether normal value or not, by ticking appropriate box.
- 238 to 244 inclusive: ACCOMPANYING REPORTS One box opposite each of these sections must be ticked. If the test is not required and has not been performed, then tick the NOT PERFORMED box. If the test has been performed (whether required or on indication) complete the normal or abnormal box as appropriate. In the case of question 244, the number of other accompanying reports must be stated.
- 247 AME RECOMMENDATION The applicant's name, date of birth and reference number, should be entered here in block capitals. The applicable class of medical certificate should be indicated by a tick in the appropriate box. If a fit assessment is recommended and a medical certificate has been issued, this should be indicated in the appropriate box. An applicant may be recommended as fit for a lower class of medical certificate (e.g. class 2), but also be deferred or recommended as unfit for a higher class of medical certificate (e.g. class 1). If an unfit recommendation is made, applicable Part-MED/Part-ATCO.MED paragraph references should be entered. If an applicant is deferred for further evaluation, the reason and the specialist or licensing authority to whom the applicant is referred should be indicated.
- 248 COMMENTS, LIMITATIONS, ETC. The AME's findings and assessment of any abnormality in the history or examination, should be entered here. The AME should also state any limitation required.
- 249 AME DETAILS The AME should sign the declaration, complete his/her name and address in block capitals, contact details and lastly stamp the relevant section with his/her designated AME stamp incorporating his/her AME number. The GMP identification number is the number provided by the national medical system.
- 250 PLACE AND DATE The place (town or city) and the date of examination should be entered here. The date of examination is the date of the general examination and not the date of finalisation of the form. If the medical examination report is finalised on a different date, the date of finalisation should be entered in section 248 as 'Report finalised on ...'.

OPHTHALMOLOGY EXAMINATION REPORT FORM

Complete this page fully and in block capitals — Refer to instructions for completion. Applicant's details

MEDICAL IN CONFIDENCE

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INSTRUCTIONS FOR COMPLETION OF THE OPHTHALMOLOGY EXAMINATION REPORT FORM

Writing should be legible and in block capitals using a ball-point pen. Completion of this form by typing or printing is also acceptable. If more space is required to answer any question, a plain sheet of paper should be used, bearing the applicant's name, the name and signature of the AME or ophthalmology specialist performing the examination and the date of signing. The following numbered instructions apply to the numbered headings on the ophthalmology examination report form.

Failure to complete the medical examination report form in full, as required, or to write legibly may result in non-acceptance of the application in total and may lead to withdrawal of any medical certificate issued. The making of false or misleading statements or the withholding of relevant information by an examiner may result in criminal prosecution, denial of an application or withdrawal of any medical certificate granted.

The AME or ophthalmology specialist performing the examination should verify the identity of the applicant. The applicant should then be requested to complete the sections 1, 2, 3, 4, 5, 6, 7, 12 and 13 on the form and then sign and date the consent to release of medical information (section 301) with the examiner countersigning as witness.

302 EXAMINATION CATEGORY — Tick appropriate box.

Initial — Initial examination for either class 1 or 2 or 3; also initial examination for upgrading from class 2 to 1 (notate 'upgrading' in section 303).

Renewal/Revalidation — Subsequent comprehensive ophthalmological examinations (due to refractive error).

- Special referral NON-ROUTINE examination for assessment of an ophthalmological symptom or finding.
- 303 OPHTHALMOLOGICAL HISTORY Detail here any history of note or reasons for special referral.
- 304 to 309 inclusive: CLINICAL EXAMINATION These sections together cover the general clinical examination and each of the sections should be marked (with a tick) as normal or abnormal. Any abnormal findings or comments on findings should be entered in section 321.
- 310 CONVERGENCE Enter near point of convergence in cm, as measured using RAF near point rule or equivalent. Tick whether normal or abnormal. Any abnormal findings or comments on findings should be entered in section 321.
- 311 ACCOMMODATION Enter measurement recorded in dioptres using RAF near point rule or equivalent. Tick whether normal or abnormal. Any abnormal findings or comments on findings should be entered in section 321.
- 312 OCULAR MUSCLE BALANCE Ocular muscle balance is tested at distant 5 or 6 m and near at 30–50 cm and results recorded. Presence of tropia or phoria must be entered accordingly and also whether fusional reserve testing was NOT performed and if performed whether normal or not.
- 313 COLOUR VISION— Enter type of pseudo-isochromatic plates (ishihara) as well as number of plates presented with number of errors made by examinee. State whether advanced colour vision testing is indicated and what methods used (which colour lantern or anomaloscopy) and finally whether judged to be colour safe or unsafe. Advanced colour vision testing is usually only required for initial assessment, unless indicated by change in applicant's colour vision.
- 314–316 VISUAL ACUITY TESTING AT 5 m/6m, 1m and 30–50cm Record actual visual acuity obtained in appropriate boxes. If correction not worn nor required, put line through corrected vision boxes. Distant visual acuity to be tested at either 5 m or 6 m with the appropriate chart for that distance.
- 317 REFRACTION Record results of refraction. Indicate also whether for class 2 applicants, refraction details are based upon spectacle prescription.
- 318 SPECTACLES Tick appropriate box signifying if spectacles are or are not worn by applicant. If used, state whether unifocal, varifocal or look-over.
- 319 CONTACT LENSES Tick appropriate box signifying if contact lenses are or are not worn. If worn, state type from the following list; hard, soft, gas-permeable, disposable.
- 320 INTRA-OCULAR PRESSURE Enter intra-ocular pressure recorded for right and left eyes and indicate whether normal or not. Also indicate method used —applanation, air, etc.
- 321 OPHTHALMOLOGICAL REMARKS AND RECOMMENDATION Enter here all remarks, abnormal findings and assessment results. Also enter any limitations recommended. If there is any doubt about findings or recommendations, the examiner may contact the medical assessor for advice before finalising the report form.
- 322 OPHTHALMOLOGY EXAMINER'S DETAILS The ophthalmology examiner must sign the declaration, complete his/her name and address in block capitals, contact details and lastly stamp the report with his/her designated stamp incorporating his/her AME or specialist number.
- 323 PLACE AND DATE Enter the place (town or city) and the date of examination. The date of examination is the date of the clinical examination and not the date of finalisation of form. If the ophthalmology examination report is finalised on a different date, enter date of finalisation on section 321 as 'Report finalised on...'.

Opinion No 11/2013

OTORHINOLARYNGOLOGY EXAMINATION REPORT FORM Complete this page fully and in block capitals — Refer to instructions for completion.

MEDICAL IN CONFIDENCE

Applicant's details												
(1) Licensing authority:		(2	2) Medical certifica	te applied for:	cla	ass 1		cla	ss 2 🛛]	class	3 🗆
(3) Surname:		(4	 Previous surnam 	e(s):			(12)	Applic R	ation: evalida	tion/R	Initia Penewa	
(5) Forename(s):		(6	5) Date of birth:	`	7) Sex: Iale		(13)		nce nu			<u>. </u>
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(401) Consent to release of medical information: I here												
where necessary, to the medical assessor of the licensing a												
a medical assessment and will become and remain the p national law. Medical confidentiality will be respected at a		elicensing	authority, providi	ng that I or m	y physic	cian m	ay nav	ve acce	ess to t	nem a	iccordi	ng to
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	403) Otorhino		ical history									
	403) Otomine	Jiai yiigolog	gical history.									
Initial												
Revalidation/renewal												
Referral												
Clinical examination	Г											
Check each item		Normal	Abnormal	(419) Pu	ire tone		-					
(404) Head, face, neck, scalp					-		HL (h	earing	1			
(405) Buccal cavity, teeth				Hz	0	nt ear			Left	ear		
(406) Pharynx				250								
(407) Nasal passages and naso-pharynx				500								
(incl. anterior rhinoscopy)				1000								
(408) Vestibular system incl. Romberg test				2000								
(409) Speech/voice				3000								
(410) Sinuses				4000								
(411) Ext. acoustic meati, tympanic membranes				6000 8000								
(412) Pneumatic otoscopy				8000								
(413) Impedance tympanometry including Valsalva menoeuvre (initial only)				(420) Au	idiooran	n						
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	N	N7 -									<u> </u>	<u> </u>
Additional testing (if indicated)	Not	Normal	Abnormal	dB/HL							<u> </u>	<u> </u>
	performed	_		-10							<u> </u>	<u> </u>
(414) Speech audiometry				0							<u> </u>	
(415) Posterior rhinoscopy				10								
(416) EOG; spontaneous and				20							<u> </u>	<u> </u>
positional nystagmus				30							<u> </u>	
(417) Differential caloric test or				40							<u> </u>	
vestibular autorotation test				50							<u> </u>	
(418) Mirror or fibre laryngoscopy				60							<u> </u>	
				70							<u> </u>	
				80								
(421) Otorhinolaryngology remarks and recommendat	ion:			90								
				100								
				110								
				120								
				Hz	250	500 1	1000	2000	3000	4000	6000	800
(420) Essentia de la contra												
(422) Examiner's declaration: I hereby certify that I/my AME group have personally e	xamined the	applicant n	amed on this med	ical examinat	ion repo	ort and	that t	his rer	ort wi	th any	/ attacl	hment
(423) Place and date:			name and address:		_				stamp v			
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AME or specialist signature:	E-mail	:										

Telephone No: Telefax No:

INSTRUCTIONS FOR COMPLETION OF THE OTORHINOLARYNGOLOGY EXAMINATION REPORT FORM

Writing should be legible and in block capitals using a ball-point pen. Completion of this form by typing or printing is also acceptable. If more space is required to answer any question, a plain sheet of paper should be used, bearing the applicant's name, the name and signature of the AME or otorhinolaryngology specialist performing the examination and the date of signing. The following numbered instructions apply to the numbered headings on the otorhinolaryngology examination report form.

Failure to complete the medical examination report form in full, as required, or to write legibly may result in non-acceptance of the application in total and may lead to withdrawal of any medical certificate issued. The making of false or misleading statements or the withholding of relevant information by an examiner may result in criminal prosecution, denial of an application or withdrawal of any medical certificate granted.

The AME or otorhinolaryngology specialist performing the examination should verify the identity of the applicant. The applicant should then be requested to complete the sections 1, 2, 3, 4, 5, 6, 7, 12 and 13 on the form and then sign and date the consent to release of medical information (section 401) with the examiner countersigning as witness.

402 EXAMINATION CATEGORY — Tick appropriate box.

Initial — Initial examination for class 1 or class 3; also initial examination for upgrading from class 2 to 1 or 3 (notate 'upgrading' in section 403).

- Referral NON-ROUTINE examination for assessment of an ORL symptom or finding.
- 403 OTORHINOLARYNGOLOGICAL HISTORY Detail here any history of note or reasons for referral.
- 404–413 inclusive: CLINICAL EXAMINATION These sections together cover the general clinical examination and each of the sections should be marked (with a tick) as normal or abnormal. Any abnormal findings or comments on findings should be entered in section 421.
- 414–418 inclusive: ADDITIONAL TESTING These tests are only required to be performed if indicated by history or clinical findings and are not routinely required. For each test one of the boxes must be completed if the test is not performed then tick that box if the test has been performed then tick the appropriate box for a normal or abnormal result. All remarks and abnormal findings should be entered in section 421.
- 419 PURE TONE AUDIOMETRY Complete figures for dB HL (hearing level) in each ear at all listed frequencies.
- 420 AUDIOGRAM Complete audiogram from figures as listed in section 419.
- 421 OTORHINOLARYNGOLOGY REMARKS AND RECOMMENDATIONS— Enter here all remarks, abnormal findings and assessment results. Also enter any limitations recommended. If there is any doubt about findings or recommendations the examiner may contact the medical assessor for advice before finalising the report form.
- 422 OTORHINOLARYNGOLOGY EXAMINER'S DETAILS The otorhinolaryngology examiner must sign the declaration, complete his/her name and address in block capitals, contact details and lastly stamp the report with his/her designated stamp incorporating his/her AME or specialist number.
- 423 PLACE AND DATE Enter the place (town or city) and the date of examination. The date of examination is the date of the clinical examination and not the date of finalisation of form. If the ORL examination report is finalised on a different date, enter date of finalisation in section 421 as 'Report finalised on...'.

ANNEX III AMC AND GM TO PART ATCO.OR REQUIREMENTS FOR AIR TRAFFIC CONTROLLER TRAINING ORGANISATIONS AND AERO-MEDICAL CENTRES

SUBPART B — REQUIREMENTS FOR AIR TRAFFIC CONTROLLER TRAINING ORGANISATIONS

GM1 ATCO.OR.B.001(d)(2) Application for a training organisation certificate

The requirements to add the list of ATC units is not relevant in the case of training organisations which provide initial training only.

AMC1 ATCO.OR.B.005 Means of compliance

DEMONSTRATION OF COMPLIANCE

In order to demonstrate that the Implementing Rules are complied with, a safety (risk) assessment should be completed and documented. The result of this safety (risk) assessment should demonstrate that an equivalent level of safety to that established by the Acceptable Means of Compliance (AMC) adopted by the Agency is reached.

AMC1 ATCO.OR.B.010(a) Terms of approval and privileges of a training organisation certificate

The management system documentation should contain the privileges and detailed scope of activities including the contracted ones for which the training organisation is certified, as relevant to this Regulation.

AMC1 ATCO.OR.B.015 Changes to the training organisation

GENERAL

- (a) The training organisation should inform the competent authority of any changes to personnel specified in Annex III (Part ATCO.OR) that may affect the certificate or the training approval attached to it.
- (b) The training organisation should send to the competent authority each management system documentation amendment. Where the amendment requires the competent authority's approval, the training organisation should receive it in writing.

GM1 ATCO.OR.B.015 Changes to the training organisation GENERAL

- (a) Examples of changes that may affect the certificate or the terms of approval of the training organisation or the training organisation's management system are listed below:
 - (1) the name of the training organisation;
 - (2) change of legal entity;
 - (3) the training organisation's principal place of operation;
 - (4) the training organisation's type(s) of training;
 - (5) additional locations of the training organisation;
 - (6) the accountable manager;
 - (7) any of the persons referred to in Part ATCO.OR;
 - (8) the training organisation's documentation as required by Subpart ATCO.OR.B, safety policy and procedures;
 - (9) the facilities.

(b) Prior approval by the competent authority is required for any changes to the training organisation's procedure describing how changes not requiring prior approval will be managed and notified to the competent authority.

GM2 ATCO.OR.B.015 Changes to the training organisation

CHANGE OF NAME

A change of name requires the training organisation to submit a new application as a matter of urgency.

Where this is the only change to report, the new application can be accompanied by a copy of the documentation previously submitted to the competent authority under the previous name, as a means of demonstrating how the training organisation complies with the applicable requirements.

GM1 ATCO.OR.B.030(a);(b) Findings

CORRECTIVE ACTION PLAN AND ROOT CAUSE

- (a) Corrective action is the action to eliminate the root cause of a noncompliance in order to prevent its recurrence.
- (b) Determination of the root cause is crucial for defining effective corrective actions.

GM2 ATCO.OR.B.030(c) Findings

COMPETENT AUTHORITY

When reference is made to the competent authority, this means either the competent authority that has issued the certificate or the competent authority ensuring oversight of activities, if they are different based on the agreement concluded between the authorities.

GM1 ATCO.OR.B.040 Occurrence reporting

The training organisation's report should focus on occurrences taking place during on-the-job training with regard to the training aspects involved.

The report may be submitted together with or as an integral part of the report prepared by the ANSP.

SUBPART C — MANAGEMENT OF AIR TRAFFIC CONTROLLER TRAINING ORGANISATIONS

GM1 ATCO.OR.C.001 Management system of training organisations

The requirements for the management systems of the training organisation may be satisfied if the training organisation's scope and terms of approval are included in the air navigation service provider's certificate, and the air navigation service provider's management system/safety management system (SMS) specifically covers the requirements of this Regulation.

AMC1 ATCO.OR.C.001(b) Management system of training organisations SAFETY POLICY

The safety policy should:

- (a) be endorsed by the accountable manager;
- (b) clearly identify safety as the highest organisational priority over commercial, operational, environmental or social pressures;
- (c) include a commitment to:
 - (1) improve towards the highest safety standards;

- (2) comply with all applicable legal requirements, meet all applicable standards and consider best practices;
- (3) provide appropriate resources;
- (4) enforce safety as the primary responsibility of all managers and staff;
- (d) be communicated, with visible endorsement, throughout the organisation;
- (e) include safety reporting and just culture principles;
- (f) enhance and embed safety culture and safety awareness;
- (g) be periodically reviewed to ensure it remains relevant and appropriate to the training organisation.

AMC1 ATCO.OR.C.001(c) Management system of training organisations IDENTIFICATION OF AVIATION SAFETY HAZARDS

For training organisations not providing on-the-job training the hazard identification process may be limited to a demonstration that there are no hazards directly identified. However, the training should be designed so as to ensure future safe operations.

AMC1 ATCO.OR.C.001(d) Management system of training organisations PERSONNEL

A training organisation should demonstrate that:

- (a) a list of activities with relevant needed competence has been established;
- (b) their personnel have the relevant competence needed to fulfil the activities they are required to perform;
- (c) their personnel maintain a level of competence through training as appropriate;
- (d) their theoretical and practical instructors are qualified in accordance with Part ATCO, Subpart C, of this Regulation;
- (e) their practical instructors either hold an on-the-job training instructor (OJTI) endorsement or a synthetic training device instructor (STDI) endorsement;
- (f) their assessors hold an assessor endorsement;
- (g) their synthetic training device instructors and assessors demonstrate knowledge of and receive refresher training in current operational practices.

AMC1 ATCO.OR.C.001(e) Management system of training organisations PROCESSES

Training organisations should demonstrate that the management system:

- policies, processes and procedures are monitored to ensure they are current and subject to periodic review and amendment, when necessary, to maintain their continued accuracy and suitability;
- (b) allows for the impromptu recognition and initiation of improvements to policies, processes and procedures between periodic reviews;
- (c) controls, records and tracks changes to all of the management system policy, process and procedure documents;
- (d) includes a master record index that lists all the policies, processes and procedures contained within the management system;
- (e) includes as a minimum the following:
 - (1) master record index;
 - (2) training provider certificate;
 - (3) management structure;

- (4) staff role profiles including accountabilities and responsibilities;
- (5) training manuals, plans and courses;
- (6) evidence of regulatory compliance;
- (7) change control process;
- (8) safety management manual;
- (9) course design documents;
- (10) instructor/assessor qualification and competence records.

AMC1 ATCO.OR.C.001(f) Management system of training organisations COMPLIANCE MONITORING

- (a) The implementation and use of a compliance monitoring function should enable the training organisation to monitor compliance with the relevant requirements of this Regulation.
- (b) Training organisations should specify the basic structure of the compliance monitoring function applicable to the activities conducted.
- (c) The compliance monitoring function should be structured according to the activities of the training organisation to be monitored.

GM1 ATCO.OR.C.001(f) Management system of training organisations EXAMPLE OF COMPLIANCE MONITORING SYSTEM

- (a) Training organisations may monitor compliance with the procedures they have designed to ensure safe activities. In doing so they may as a minimum, and where appropriate, monitor:
 - (1) organisational structure;
 - (2) plans and objectives;
 - (3) privileges of the organisation;
 - (4) manuals, logs and records;
 - (5) training standards;
 - (6) management system.
- (b) Organisational set-up:
 - (1) To ensure that the training organisation continues to meet the requirements of this Regulation, the accountable manager may designate a compliance monitoring manager whose role is to verify, by monitoring the activities of the organisation, that the standards required by this Regulation and any additional requirements as established by the organisation are being carried out properly under the supervision of the relevant head of the functional area. For small training organisations these identified functions can be fulfilled by the same person.
 - (2) The compliance monitoring manager may be responsible for ensuring that the compliance monitoring programme is properly implemented, maintained and continually reviewed and improved.
 - (3) The compliance monitoring manager may:
 - (i) have direct access to the accountable manager; and
 - (ii) have access to all parts of the training organisation and, as necessary, to any contracted organisation.
- (c) Compliance monitoring documentation.
 - (1) Relevant documentation could include the relevant part(s) of the training organisation management system documentation.

- (2) In addition, relevant documentation could also include the following:
 - (i) terminology;
 - (ii) specified activity standards;
 - (iii) description of the organisation;
 - (iv) allocation of duties and responsibilities;
 - (v) procedures to ensure regulatory compliance;
 - (vi) compliance monitoring programme, reflecting:
 - (A) schedule of the monitoring programme;
 - (B) audit procedures;
 - (C) reporting procedures;
 - (D) follow-up and corrective action procedures; and
 - (E) recording system;
 - (vii) training elements referred to in paragraph 4(b); and
 - (viii) document control.
- (d) Training.
 - (1) Correct and thorough training is essential to optimise compliance in every training organisation. In order to achieve significant outcomes of such training, the training organisation needs to ensure that all personnel understand the objectives laid down in the organisation's manual.
 - (2) Those responsible for managing the compliance monitoring function could receive training in this task. Such training could cover the requirements of compliance monitoring, manuals and procedures related to the task, audit techniques, reporting and recording.
 - (3) Time needs to be provided to train all personnel involved in compliance management and for briefing the rest of the personnel.
 - (4) The allocation of time and resources needs to be governed by the activities covered by the training organisation.

AMC2 ATCO.OR.C.001(f) Management system of training organisations COMPLIANCE MONITORING

The person responsible for the compliance monitoring function (e.g. quality manager) should be responsible for the review and continuous improvement of the established management system's policies, processes and procedures. The following tools are essential to the ongoing continuous improvement process:

- (a) organisational risk profile;
- (b) risk management plan;
- (c) coherence matrix;
- (d) corrective and preventive action reports; and
- (e) inspection and audit reports.

GM2 ATCO.OR.C.001(f) Management system of training organisations COMPLIANCE MONITORING

(a) These tools and processes related to the compliance monitoring function are interrelated and help define the continuous improvement efforts of the organisation. For example, any corrective or preventive action report could identify a deficiency or an opportunity for improvement. The person responsible for the compliance monitoring function would then be required to ensure the identified issue was addressed and effectively implemented.

The same would be true if the discovery of an issue was identified during an inspection or audit.

- (b) The effective implementation of change and the subsequent validation that the change did result in the desired outcome is critical to the continuous improvement process. Simply introducing a well-meaning suggestion for improvement into the organisation without carefully managing that change could have undesirable consequences. It is therefore the responsibility of the person in charge of the compliance monitoring function to introduce, monitor and validate improvement efforts.
- (c) A simple but effective process to use in managing continuous improvement is known as the plan-do-check-act, or PDCA, approach:
 - (1) plan map out the implementation of the recommended change, identifying at least:
 - (i) those people who will be affected by the change;
 - (ii) the required measures necessary to mitigate risk; and
 - (iii) the desired outcome and its intended consequences.
 - do execute the implementation plan once all affected groups have accepted the proposal and understand their role in ensuring its success;
 - (3) check apply sufficient quality control 'stage' checks throughout the implementation phase to ensure any unintended deviations in the execution are identified and addressed without delay; and
 - (4) act analyse the results and take appropriate action as necessary.

AMC1 ATCO.OR.C.001(g) Management system of training organisations SIZE, NATURE AND COMPLEXITY OF THE ACTIVITY

- (a) A training organisation should be considered as complex when it has a workforce of more than 20 full-time equivalents (FTEs) involved in the activity subject to Regulation (EC) No 216/2008 and its Implementing Rules.
- (b) A training organisation with up to 20 FTEs involved in the activity subject to Regulation (EC) No 216/2008 and its Implementing Rules may also be considered complex based on an assessment of the following factors:
 - the extent and scope of contracted activities subject to the certificate, in terms of complexity;
 - (2) the different types of training provided, in terms of risk criteria.

AMC1 ATCO.OR.C.005 Contracted activities

- (a) Training organisations may decide to contract certain parts of their activities to external organisations.
- (b) A written agreement should exist between the training organisation and the contracted organisation clearly defining the contracted activities and the applicable requirements.
- (c) The contracted safety-related activities relevant to the agreement should be included in the training organisation's compliance monitoring programme.
- (d) Training organisations should ensure that the contracted organisation has the necessary authorisation or approval when required, and commands the resources and competence to undertake the task.

GM1 ATCO.OR.C.005 Contracted activities

RESPONSIBILITY WHEN CONTRACTING ACTIVITIES

(a) Regardless of the approval status of the contracted organisation, the contracting organisation is responsible to ensure that all contracted

activities are subject to hazard identification and risk management as required by ATCO.OR.C.001(c) and to compliance monitoring as required by ATCO.OR.C.001(f).

(b) When the contracted organisation is itself certified to carry out the contracted activities, the organisation's compliance monitoring should at least check that the approval effectively covers the contracted activities and that it is still valid.

GM1 ATCO.OR.C.010(b);(c) Personnel requirements

- (a) Training organisations may nominate the person responsible for training as the head of training and a person or persons subordinate to him or her as chief training instructors.
- (b) Usually, training organisations nominate only one head of training.
- (c) Prerequisites, typical function and responsibilities of the head of training may be:
 - (1) to have extensive experience in instructing for all types of ATC training and possess sound managerial capability;
 - to have overall responsibility for ensuring satisfactory integration of all training provided and for supervising the progress of the persons undertaking training;
 - (3) to be responsible for coordinating and delegating the contact to the competent authority in training-related issues; and
 - (4) to be ultimately responsible to the accountable manager.
- (d) Prerequisites, typical functions and responsibilities of the chief training instructors may be:
 - (1) to have extensive experience in instructing for all types of ATC training and possess sound managerial capability;
 - (2) to have responsibility for ensuring satisfactory training provided and for supervising the progress of the persons undertaking training, in the areas that have been delegated by the head of training; and
 - (3) to report to the head of training.

AMC1 ATCO.OR.C.015(a) Facilities and equipment

(a) General areas

A training organisation should have access to facilities appropriate to the size and scope of the intended operations provided in an environment conducive to learning.

(b) Training areas

For training organisations providing theoretical training, the facilities should also include sufficient suitably equipped classroom areas.

GM1 ATCO.OR.C.015(a) Facilities and equipment

(a) General areas

These facilities should include general areas, which consist of sufficient:

- (1) office space for managerial and administrative as well as training staff;
- rooms for study and testing;
- (3) library facilities; and
- (4) storage areas, including secure areas for training and personnel records.
- (b) Training areas

For training organisations providing practical training, the facilities should also include sufficient:

- (1) rooms for briefing and debriefing,
- (2) suitably equipped rooms for practical training.

AMC1 ATCO.OR.C.015(b) Facilities and equipment

SPECIFICATIONS FOR SYNTHETIC TRAINING DEVICES

(a) Synthetic training devices classifications

Synthetic training devices used for training should be classified according to one of the following classifications:

- (1) simulator (SIM);
- (2) part-task trainer (PTT).
- (b) STD criteria

If a synthetic training device (STD) is used for training, it should be approved by the competent authority as part of the course approval process for any training plan. Training organisations should demonstrate how the STD will provide adequate support for the intended training, in particular, how the STD will meet the stated objectives of the practical training exercises and enable the performance objectives to be assessed to the level determined in the training programme.

This demonstration and the related documentation should include the following relevant criteria:

- the general environment, which should provide an environment in which STD exercises may be run without undue interference from unrelated activities;
- (2) the STD layout;
- (3) the equipment provided;
- (4) the display presentation, functionality, and updating of operational information;
- (5) data displays, including strip displays, where appropriate;
- (6) coordination facilities;
- aircraft performance characteristics, including the availability of manoeuvres, e.g. holding or instrumental landing system (ILS) operation, required for a particular simulation;
- (8) the availability of real-time changes during an exercise;
- (9) the processes by which the training organisation can be assured that staff associated with the training conducted with the use of an STD are competent;
- (10) the degree of realism of any voice recognition system associated with the STD;
- (11) where a simulator is an integral part of an operational ATC system, the processes by which the training organisation is assured that interference between the simulated and operational environments is prevented.

The extent to which the STD achieves the above criteria will be used to determine the adequacy of the STD for the proposed use. As a general principle, the greater the degree of replication of the operational position being represented the greater the use will be possible for any particular training.

(c) Synthetic training devices used for pre-OJT

When an STD is used for pre-OJT and the training time is counted as operational training, the STD classification should be a full size replica of a working position, including all equipment and computer programmes necessary to represent the full tasks associated with that position. In the case of a working position at a tower unit, it includes an out-of-the-tower view.

AMC1 ATCO.OR.C.020(a);(b) Record keeping

Training organisations should maintain the following records:

- (a) Records of persons undertaking training:
 - (1) personal information;
 - (2) details of training received including the starting date of the training, as well as the results of the examinations and assessments;
 - (3) detailed and regular progress report forms;
 - (4) certificate of completion of training courses.
- (b) Records of instructors and assessors:
 - (1) personal information;
 - (2) qualification records;
 - (3) records of refresher training for instructors and assessors;
 - (4) assessment reports;
 - (5) instructional and/or assessment time records.

Training organisations should submit training records and reports to the competent authority as required.

AMC1 ATCO.OR.C.025 Funding and insurances

SUFFICIENT FUNDING

To demonstrate compliance with the requirement on the availability of sufficient funding training organisations may be required to present an economic study identifying the minimum amount necessary to ensure that the training is conducted in accordance with the applicable requirements.

AMC2 ATCO.OR.C.025 Funding and insurances

SUFFICIENT INSURANCE COVER

To demonstrate compliance with the requirement on sufficient insurance cover training organisations may be required to provide a deposit of an insurance certificate or other evidence of valid insurance.

The insurance cover should be established by taking into account the nature of the training provided, the frequency and the fees applicable to the training courses.